

VOLUME II:
HEALTH AND HUMAN SERVICES

EXECUTIVE OFFICE OF
HEALTH AND HUMAN SERVICES

Agency Summary

Executive Office of Health and Human Services

Agency Mission

Assure access to high quality and cost effective services that foster the health, safety, and independence of all Rhode Islanders.

Agency Description

The Executive Office of Health and Human Services (EOHHS) serves as the principal agency of the executive branch of state government (R.I.G.L. §42-7.2-2) responsible for overseeing the organization, finance and delivery of publicly-funded health and human services. In this capacity, the EOHHS convenes state agencies, including HealthSource RI and the Office of the Health Insurance Commissioner, to establish priorities and ensure progress toward state-wide health and human services goals. Our mission is to ensure access to high quality and cost-effective services that foster the health, safety and independence of all Rhode Islanders. We accomplish this mission by preserving and improving access to quality, cost-effective healthcare; shifting systems and investments to prevention, value, choice and equity; curbing the opioid epidemic, addressing addiction and improving mental health services; and promoting efficient, effective and fair delivery of services.

Statutory History

Title 42 Chapter 7.2 of the Rhode Island General Laws, as amended established the Executive Office of Health and Human Services within the Executive Branch of state government. Title 40, Chapter 8 of the Rhode Island General Laws provides the state with a statutory foundation for the Medicaid Program. Title 42, Chapter 12.4 entitled Medicaid Reform Act of 2008 is the statutory authority for the adoption of rules and regulations to implement the provisions of the state's Section 1115 demonstration waiver.

Budget

Executive Office of Health and Human Services

	2020 Actuals	2021 Actuals	2022 Enacted Budget	2022 Revised Budget	2023 Recommended
Expenditures by Program					
Central Management	183,493,741	184,803,551	188,886,668	209,595,818	232,056,984
Medical Assistance (Including Medicaid)	2,420,283,494	2,673,734,983	3,006,875,790	3,217,037,426	3,053,259,777
Total Expenditures	2,603,777,235	2,858,538,534	3,195,762,458	3,426,633,244	3,285,316,761
Expenditures by Object					
Salary And Benefits	29,697,140	29,039,731	31,493,984	32,537,664	33,320,909
Contract Professional Services	85,535,879	99,323,785	108,055,509	112,917,740	114,099,356
Operating Supplies And Expenses	63,280,633	6,768,592	8,120,237	13,723,235	11,552,097
Assistance And Grants	2,425,223,485	2,723,360,155	3,039,042,281	3,258,876,059	3,117,626,898
Subtotal: Operating	2,603,737,138	2,858,492,264	3,186,712,011	3,418,054,698	3,276,599,260
Capital Purchases And Equipment	40,097	46,270	800,447	328,546	467,501
Operating Transfers	0	0	8,250,000	8,250,000	8,250,000
Subtotal: Other	40,097	46,270	9,050,447	8,578,546	8,717,501
Total Expenditures	2,603,777,235	2,858,538,534	3,195,762,458	3,426,633,244	3,285,316,761
Expenditures by Source of Funds					
General Revenue	896,330,862	909,547,933	1,100,190,655	1,023,899,791	1,163,179,267
Federal Funds	1,645,506,467	1,918,019,195	2,054,881,356	2,319,922,806	2,068,159,491
Restricted Receipts	61,939,907	30,971,406	40,690,447	82,810,647	53,978,003
Other Funds	0	0	0	0	0
Total Expenditures	2,603,777,235	2,858,538,534	3,195,762,458	3,426,633,244	3,285,316,761
FTE Authorization	186.0	192.0	190.0	190.0	200.0

Personnel Agency Summary

Executive Office of Health and Human Services

	FY 2022		FY 2023	
	FTE	Cost	FTE	Cost
Classified	189.0	18,802,119	199.0	20,387,296
Unclassified	1.0	155,000	1.0	155,000
Subtotal	190.0	18,957,119	200.0	20,542,296
Transfer Out		(420,299)		(212,146)
Transfer In		1,981,248		1,991,491
Overtime		128,958		130,956
Turnover		(665,376)		(1,481,647)
FY 2021 Retro COLA Payment		457,811		0
Total Salaries		20,439,461		20,970,950
Benefits				
Contract Stipends		77,258		77,559
FICA		1,550,336		1,590,317
Health Benefits		2,573,202		2,870,076
Holiday		206		0
Payroll Accrual		116,244		0
Retiree Health		1,077,429		937,098
Retirement		5,895,692		6,048,670
Subtotal		11,290,367		11,523,720
Total Salaries and Benefits	190.0	31,729,828	200.0	32,494,670
Cost Per FTE Position		166,999		162,473
Statewide Benefit Assessment		807,836		826,239
Payroll Costs	190.0	32,537,664	200.0	33,320,909
Purchased Services				
Clerical and Temporary Services		498,844		378,560
Information Technology		42,873,544		42,219,237
Legal Services		455,109		465,109
Management & Consultant Services		65,145,527		68,011,595
Medical Services		97,600		97,600
Other Contracts		996,799		939,729
Training and Educational Services		180,100		135,100
University and College Services		2,670,217		1,852,426
Subtotal		112,917,740		114,099,356
Total Personnel	190.0	145,455,404	200.0	147,420,265
Distribution by Source of Funds				
General Revenue	178.0	36,126,530	187.0	38,804,724
Federal Funds	10.0	102,909,325	10.0	103,656,584
Restricted Receipts	2.0	6,419,549	3.0	4,958,957
Total All Funds	190.0	145,455,404	200.0	147,420,265

Personnel Agency Summary

Executive Office of Health and Human Services

FY 2022		FY 2023	
FTE	Cost	FTE	Cost

Performance Measures

Executive Office of Health and Human Services

Medicaid Payments Tied to an Alternative Payment Methodology

Value-based payments reward providers for the quality of their care, as opposed to just the amount of care, which leads to better patient experience, improved outcomes and lower costs and use of health care services. The figures below represent the percentage of Medicaid payments with some aspect tied to value-based payments such as shared savings arrangements, bundled payments, or capitation. The 2017 actual has been revised to reflect more accurate data. [Note: Missing values appear as zeros in the measure.]

	<i>Reporting Period: Calendar Year</i>					
	<i>Frequency: Annual</i>	2019	2020	2021	2022	2023
Target		80.00%	0.00%	163.52%	86.67%	86.67%
Actual		70.03%	151.77%	75.96%	0.00%	

Emergency Department Usage - All Medicaid Members

Care delivered in an emergency room is often more expensive, less coordinated, and higher intensity than patients need. While some visits are truly emergent for unpreventable reasons, recent national studies estimate that up to 71 percent of emergency room visits are potentially avoidable, either because they are primary-care treatable or could have been prevented with better management of chronic illness or a more coordinated care experience. (Source: Truven Analytics. "Avoidable Emergency Department Usage Analysis," April, 2013.) The figures below represent the number of emergency department visits per 1,000 full-time equivalent (FTE) members. [Note: Missing values appear as zeros in the measure.]

	<i>Reporting Period: State Fiscal Year</i>					
	<i>Frequency: Annual</i>	2019	2020	2021	2022	2023
Target		-622.00%	0.00%	82.10%	40.39%	40.39%
Actual		42.41%	83.21%	36.19%	0.00%	

Medicaid Members with a Primary Care Provider (PCP) Visit in the Past Year

When patients regularly visit their primary care provider, "they have better management of chronic diseases, lower overall health care costs, and a higher level of satisfaction with their care." (Friedberg, Mark W. "Primary Care: A Critical Review Of The Evidence On Quality And Costs Of Health Care," Health Affairs Volume 29, Issue 5 (May 2010); pp 766-772.) The figures below represent the percentage of Medicaid - combined RIte Care and Fee-For-Service - FTE members who have seen a PCP in the last 12 months. [Note: Missing values appear as zeros in the measure.]

	<i>Reporting Period: State Fiscal Year</i>					
	<i>Frequency: Annual</i>	2019	2020	2021	2022	2023
Target		0.00%	180.00%	180.00%	90.00%	90.00%
Actual		67.75%	132.71%	64.87%	0.00%	

Long Term Support Services Spending on Institutional Care

A preferred alternative to institutional long-term care, in terms of matching care intensity to the patient's need, improved cost savings and better patient experience, are "home and community based services". EOHHS aims to increase our use of home and community based services, when appropriate, for members in need of long term care. The figures below represent the percentage of long-term care spending on institutional nursing homes or hospice care. [Note: Missing values appear as zeros in the measure.]

	<i>Reporting Period: State Fiscal Year</i>					
	<i>Frequency: Annual</i>	2019	2020	2021	2022	2023
Target		0.00%	140.00%	140.00%	70.00%	70.00%
Actual		78.00%	153.11%	74.57%	0.00%	

Program Summary

Agency: Executive Office of Health and Human Services

Central Management

Mission

To efficiently and effectively manage the major programmatic and administrative operations of the Executive Office.

Description

The Central Management program is comprised of several distinct units that were formed through the restructuring of functional responsibilities across the health and human services subsidiary departments and include: Office of the Secretary; Medical Assistance (Medicaid) Administration, Administration and Finance; Strategy and Operations; Public Affairs; Data Analytics; Policy, Planning, and Research; and Legal Services. The structure of EOHHS is designed to achieve greater efficiency in the organization, finance, design, and delivery of services. The centralization of certain functions modernizes existing systems, leverages available resources, and streamlines service delivery and payment systems. The transfer of the Medicaid Administration function from the Department of Human Services established EOHHS as the “Single State Agency” for Medicaid Administration in Rhode Island. Medical Assistance Administration strives to ensure access to high quality health care services, to assure the efficiency and economy of those services, to coordinate service-delivery efforts with other state departments and agencies, and to administer programs in a manner consistent with federal and state laws and regulations.

Statutory History

Title 42 Chapter 7.2 of the Rhode Island General Laws established the Executive Office of Health and Human Services within the Executive Branch of state government.

Budget

Agency: Executive Office of Health and Human Services

Central Management

Expenditures by Sub Program	2020 Actuals	2021 Actuals	2022 Enacted Budget	2022 Revised Budget	2023 Recommended
Operations	183,493,741	184,803,551	188,886,668	209,595,818	232,056,984
Total Expenditures	183,493,741	184,803,551	188,886,668	209,595,818	232,056,984
Expenditures by Object					
Salary and Benefits	29,697,140	29,039,731	31,493,984	32,537,664	33,320,909
Contract Professional Services	85,308,831	97,933,377	108,055,509	112,917,740	114,099,356
Operating Supplies and Expenses	27,448,560	7,812,911	8,120,237	13,723,235	11,552,097
Assistance and Grants	40,999,113	49,971,261	40,416,491	50,088,633	72,617,121
Subtotal: Operating	183,453,644	184,757,281	188,086,221	209,267,272	231,589,483
Capital Purchases and Equipment	40,097	46,270	800,447	328,546	467,501
Subtotal: Other	40,097	46,270	800,447	328,546	467,501
Total Expenditures	183,493,741	184,803,551	188,886,668	209,595,818	232,056,984
Expenditures by Source of Funds					
General Revenue	24,740,061	33,750,997	44,961,144	44,966,323	42,221,694
Federal Funds	119,814,238	144,236,943	121,027,873	149,684,095	175,434,134
Restricted Receipts	38,939,442	6,815,611	22,897,651	14,945,400	14,401,156
Other Funds	0	0	0	0	0
Total Expenditures	183,493,741	184,803,551	188,886,668	209,595,818	232,056,984

Personnel

Agency: Executive Office of Health and Human Services

Central Management

		FY 2022		FY 2023	
		FTE	Cost	FTE	Cost
Classified					
ADMINISTRATIVE AND LEGAL SUPPORT SERVICES ADMINISTRATOR	00145A	5.0	690,588	5.0	713,346
ADMINISTRATOR- FINANCIAL MANAGEMENT	00137A	1.0	88,536	1.0	94,063
ADMINISTRATOR FOR MEDICAL SERVICES	00141A	6.0	696,571	6.0	726,268
ADMINISTRATOR OF PROGRAM MANAGEMENT (BHDDH)	00135A	1.0	91,891	1.0	94,188
APPEALS OFFICER	00A30A	6.0	534,642	6.0	550,654
ASSISTANT ADMINISTRATIVE OFFICER	0AB21A	1.0	64,130	1.0	65,734
ASSISTANT ADMINISTRATOR (ASSISTANCE PAYMENTS)	00A35A	1.0	111,431	1.0	114,153
ASSISTANT ADMINISTRATOR FAMILY AND CHILDREN'S SERVICES	00A35A	1.0	101,253	1.0	103,726
ASSISTANT ADMINISTRATOR- FINANCIAL MANAGEMENT	00134A	1.0	88,607	1.0	90,823
ASSISTANT DIRECTOR FINANCIAL AND CONTRACT MANAGEMENT	00141A	3.0	333,859	3.0	349,422
ASSOCIATE DIRECTOR DEPARTMENT OF ELDERLY AFFAIRS	00141A	1.0	133,854	1.0	137,200
ASSOCIATE DIRECTOR (DHS) DIV OF COMMUNITY SERVICES	00143A	1.0	143,511	1.0	147,008
ASSOCIATE DIRECTOR (DHS) DIV OF MANAGEMENT SERVICES	00146A	5.5	860,321	5.0	749,166
ASSOCIATE DIRECTOR (DHS) PROGRAM OPERATIONS	00143A	1.0	113,496	1.0	121,848
ASSOCIATE DIRECTOR (FINANCIAL MANAGEMENT)	00144A	4.0	565,617	4.0	585,057
ASSOCIATE DIRECTOR II (BHDDH)	00144A	1.0	145,794	1.0	149,438
CHIEF DATA ANALYST	00145A	0.5	58,687	1.0	132,881
CHIEF ECONOMIC AND POLICY ANALYST	00142A	2.0	243,545	2.0	249,638
CHIEF FAMILY HEALTH SYSTEMS	00129A	1.0	66,234	1.0	70,330
CHIEF FAMILY HEALTH SYSTEMS	00137A	5.8	519,851	6.0	575,554
CHIEF FINANCIAL OFFICER II	00144A	2.0	259,827	2.0	277,772
CHIEF FINANCIAL OFFICER III	00147A	3.0	406,943	3.0	433,657
CHIEF HEALTH PROGRAM EVALUATOR	00137A	1.0	98,718	1.0	101,186
CHIEF HEALTH SYSTEMS DEVELOPMENT	00137A	1.0	98,718	1.0	101,186
CHIEF HUMAN SERVICES BUSINESS OFFICER	00A33A	1.0	111,030	1.0	113,678
CHIEF IMPLEMENTATION AIDE	00128A	3.0	211,788	3.0	219,361
CHIEF MEDICAL CARE SPECIALIST	00A34A	3.0	306,871	3.0	317,659
CHIEF OF LEGAL SERVICES	00139A	6.0	626,479	6.0	653,310
CHIEF OF STAFF DEVELOPMENT- TRAINING & CONT QUAL IMPROV	00135A	1.0	91,892	1.0	94,189

Personnel

Agency: Executive Office of Health and Human Services

Central Management

		FY 2022		FY 2023	
		FTE	Cost	FTE	Cost
Classified					
CHIEF OF STRATEGIC PLANNING- MONITORING AND EVALUATION	00143A	7.0	824,900	7.0	875,594
CHIEF RATE SETTING ANALYST	00A35A	1.0	111,378	1.0	114,098
CONSULTANT PUBLIC HEALTH NURSE	00926A	4.0	453,016	4.0	464,296
CUSTOMER SERVICE SPECIALIST II	00319A	1.0	45,852	1.0	48,060
DATA ANALYST III	00142A	1.0	116,394	1.0	124,798
DATA CONTROL CLERK	00315A	1.0	51,634	1.0	52,924
DEPUTY CHIEF OF LEGAL SERVICES	00137A	5.0	525,909	5.0	545,277
DEPUTY DIRECTOR DEPARTMENT OF HUMAN SERVICES	00148A	1.0	154,075	1.0	157,928
DIRECTOR, INTERAGENCY OPERATIONS (EOHSS)	00151A	3.0	509,833	3.0	534,130
ECONOMIC AND POLICY ANALYST I	00130A	1.0	68,193	1.0	72,420
HEALTH PROGRAM ADMINISTRATOR	00135A	2.0	183,783	4.0	357,514
HUMAN SERVICES BUSINESS OFFICER	00A22A	1.0	56,892	1.0	61,021
HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00A24A	1.0	63,109	1.0	66,438
IMPLEMENTATION DIRECTOR POLICY AND PROGRAMS	00140A	5.0	533,216	7.0	764,872
INTERDEPARTMENTAL PROJECT MANAGER	00139A	11.3	1,220,576	15.0	1,632,570
JOB CLASS NAME NEEDED	00122A	1.0	49,502	1.0	52,204
JOB CLASS NAME NEEDED	00128A	1.0	70,148	1.0	71,903
JOB CLASS NAME NEEDED	00315A	1.0	53,880	1.0	55,226
JUNIOR HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00A22A	3.0	185,735	3.0	193,649
LEGAL ASSISTANT	00119A	5.0	251,096	5.0	258,413
LEGAL COUNSEL (BHDDH)	00136A	2.0	189,458	2.0	198,694
MEDICAID PROGRAM DIRECTOR	00152A	1.0	173,745	1.0	180,002
MEDICAL CARE SPECIALIST	00A25A	4.0	314,232	4.0	321,923
OFFICE MANAGER	00123A	2.0	111,572	2.0	115,902
PARALEGAL AIDE	00314A	1.0	46,033	1.0	47,184
PRINCIPAL HUMAN SERVICES BUSINESS OFFICER	00128A	1.0	63,145	1.0	67,031
PRINCIPAL HUMAN SERVICES BUSINESS OFFICER	00A28A	2.0	162,386	2.0	167,714
PRINCIPAL HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00A30A	4.0	372,714	4.0	381,966
PRINCIPAL MANAGEMENT AND METHODS ANALYST	00128A	1.0	63,147	1.0	67,031
PRINCIPAL PUBLIC HEALTH PROMOTION SPECIALIST	00333A	1.0	100,982	1.0	103,448
PRINCIPAL RATE ANALYST (COMMUNITY BASED SERVICES)	00A28A	1.0	79,843	1.0	81,839

Personnel

Agency: Executive Office of Health and Human Services

Central Management

		FY 2022		FY 2023	
		FTE	Cost	FTE	Cost
Classified					
PROGRAMMING SERVICES OFFICER	00131A	6.0	469,593	8.0	634,559
PUBLIC ASSISTANCE BUSINESS MANAGER	00A33A	1.0	93,321	1.0	96,717
SENIOR ECONOMIC AND POLICY ANALYST	00134A	1.0	93,398	1.0	99,236
SENIOR HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	00A28A	5.0	403,450	5.0	416,434
SENIOR LEGAL COUNSEL	00134A	22.0	2,011,021	22.0	2,095,242
SENIOR MEDICAL CARE SPECIALIST	00A30A	3.0	279,367	3.0	286,199
SENIOR SYSTEMS ANALYST	00A26A	1.0	85,783	1.0	87,899
SOCIAL CASE WORKER II	00A24A	3.0	203,234	3.0	208,258
SUPERVISOR FINANCIAL MANAGEMENT AND REPORTING	00135A	1.0	91,890	1.0	94,188
Subtotal Classified		189.0	18,802,119	199.0	20,387,296
Unclassified					
SECRETARY OF HEALTH AND HUMAN SERVICES	00954KF	1.0	155,000	1.0	155,000
Subtotal Unclassified		1.0	155,000	1.0	155,000
Subtotal		190.0	18,957,119	200.0	20,542,296
Transfer Out			(420,299)		(212,146)
Transfer In			1,981,248		1,991,491
Overtime			128,958		130,956
Turnover			(665,376)		(1,481,647)
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Contract Stipends			77,258		77,559
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Health Benefits			2,573,202		2,870,076
Holiday			206		0
Payroll Accrual			116,244		0
Retiree Health			1,077,429		937,098
Retirement			5,895,692		6,048,670
Subtotal			11,290,367		11,523,720
Total Salaries and Benefits		190.0	31,729,828	200.0	32,494,670
Cost Per FTE Position			166,999		162,473
Statewide Benefit Assessment			807,836		826,239
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Personnel

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Central Management

	FY 2022		FY 2023	
	FTE	Cost	FTE	Cost
Purchased Services				
Clerical and Temporary Services		498,844		378,560
Information Technology		42,873,544		42,219,237
Legal Services		455,109		465,109
Management & Consultant Services		65,145,527		68,011,595
Medical Services		97,600		97,600
Other Contracts		996,799		939,729
Training and Educational Services		180,100		135,100
University and College Services		2,670,217		1,852,426
Subtotal		112,917,740		114,099,356
Total Personnel	190.0	145,455,404	200.0	147,420,265
Distribution by Source of Funds				
General Revenue	178.0	36,126,530	187.0	38,804,724
Federal Funds	10.0	102,909,325	10.0	103,656,584
Restricted Receipts	2.0	6,419,549	3.0	4,958,957
Total All Funds	190.0	145,455,404	200.0	147,420,265

Program Summary

Agency: Executive Office of Health and Human Services

Medical Assistance (Including Medicaid)

Mission

To assure the availability of high quality health care services to program recipients.

Description

The Medical Assistance Program assures quality and access to necessary medical services for eligible recipients, primarily financed through Medicaid. Authorized under Title XIX of the Social Security Act, Medicaid is an entitlement program administered by states to provide medical benefits to low income persons who are aged, blind, or disabled, to low income children and families, and to qualifying low income persons without dependent children. Medicaid is jointly financed by states and the federal government according to the prevailing Federal Medical Assistance Percentage (FMAP). EOHHS, in accordance with the Global Consumer Choice Compact Waiver and a multitude of state and federal laws, specifies the scope of covered services, establishes fees for services and reimbursement rates for hospital and nursing facility services, and adjudicates and pays claims for medical services submitted by providers.

The Medical Assistance Program covers a broad scope of medical services provided to eligible individuals by service providers licensed by the Department of Health or other appropriate state or federal accrediting authorities, and enrolled as service providers by the Medical Assistance Program.

Statutory History

Title XIX of the Social Security Act was enacted by Congress under the provision of Public Law 89-97 on July 30, 1965. The Rhode Island Medical Assistance Program was implemented under Title 40, Chapter 8 of the Rhode Island General Laws. Title 42 Chapter 12.3 and Title 40-6.2 of the Rhode Island General Laws authorized the Department of Human Services to establish and administer the RIte Care Program. EOHHS has since become the administering agency for Medical Assistance.

Budget

Agency: Executive Office of Health and Human Services

Medical Assistance (Including Medicaid)

Expenditures by Sub Program	2020 Actuals	2021 Actuals	2022 Enacted Budget	2022 Revised Budget	2023 Recommended
Hospitals	189,192,421	190,895,131	215,136,616	218,493,980	219,660,230
Long-Term Care	426,590,516	376,189,750	451,461,238	420,300,000	405,392,569
Managed Care	692,688,240	780,760,145	853,527,097	864,200,000	870,479,001
Other Programs	42,841,920	70,045,078	44,538,580	235,043,446	92,152,304
Other Services	612,855,945	778,456,036	929,389,572	960,400,000	868,784,647
Pharmacy	62,367,302	64,111,917	69,200,000	71,900,000	86,600,000
Rhody Health Partners	393,747,151	413,276,925	443,622,687	446,700,000	510,191,026
Total Expenditures	2,420,283,494	2,673,734,983	3,006,875,790	3,217,037,426	3,053,259,777
Expenditures by Object					
Contract Professional Services	227,049	1,390,409	0	0	0
Operating Supplies and Expenses	35,832,073	(1,044,319)	0	0	0
Assistance and Grants	2,384,224,372	2,673,388,894	2,998,625,790	3,208,787,426	3,045,009,777
Subtotal: Operating	2,420,283,494	2,673,734,983	2,998,625,790	3,208,787,426	3,045,009,777
Operating Transfers	0	0	8,250,000	8,250,000	8,250,000
Subtotal: Other	0	0	8,250,000	8,250,000	8,250,000
Total Expenditures	2,420,283,494	2,673,734,983	3,006,875,790	3,217,037,426	3,053,259,777
Expenditures by Source of Funds					
General Revenue	871,590,801	875,796,936	1,055,229,511	978,933,468	1,120,957,573
Federal Funds	1,525,692,229	1,773,782,252	1,933,853,483	2,170,238,711	1,892,725,357
Restricted Receipts	23,000,464	24,155,795	17,792,796	67,865,247	39,576,847
Total Expenditures	2,420,283,494	2,673,734,983	3,006,875,790	3,217,037,426	3,053,259,777