

**VOLUME II: HEALTH AND HUMAN
SERVICES**

**EXECUTIVE OFFICE OF HEALTH
AND HUMAN SERVICES**

Agency Summary

Executive Office of Health and Human Services

Agency Mission

For FY2024, the Secretariat is on the path to addressing health equity and improving the health and wellbeing of Rhode Islanders by:

- Focusing on the root causes and the socioeconomic and environmental determinants of health that ensure individuals can achieve their full potential;
- Promoting continuums of care that deliver efficient, effective, and equitable services across the life course;
- Addressing addiction, improving the behavioral health system, and combating stigma, bias, and discrimination.
- Developing and supporting a robust and diverse health and human services workforce to meet the needs of every Rhode Islander; and
- Modernizing, integrating, and transforming health information technology and data systems to support value-based systems of care.

All of EOHHS's work focuses on the following three guiding principles: Voice – Consumer, Provider and Community

Voice

- o Ensure that the voices of our communities are heard and respected without assuming we know what is best.
- o Intentionally involve community members in programs and policies from the onset and purposefully ask “what is needed?” throughout the process.
- o Create a new balance of power by committing to transparency, accountability, and partnerships.

Choice – Responsive to the Uniqueness of Every Individual

- o The needs and aspirations of individuals, families, and community are heard, valued, and respected.
- o The whole person, the family unit, and the community in which they live are recognized.
- o Policies and systems have options that allow people to exercise choice and make healthy decisions.

Equity – Achieving Equity for All

- Ensuring that all Rhode Islanders have the resources and opportunity to achieve their full potential.
- Meeting the needs of all people regardless of gender, gender identity, sexual orientation, race/ethnicity, age, and disability status.
- Asking “what role, if any, is race, racial discrimination, and social injustice playing in our decision making?”

Agency Description

The Executive Office of Health and Human Services (EOHHS) serves as the principal agency of the executive branch of state government (R.I.G.L. §42-7.2-2) responsible for overseeing the organization, finance and delivery of publicly-funded health and human services. In this capacity, the EOHHS convenes state agencies, including HealthSource RI and the Office of the Health Insurance Commissioner, to establish priorities and ensure progress toward state-wide health and human services goals. Our mission is to foster and strengthen a community-driven, equitable, comprehensive, responsive, and high-quality health and human services system in Rhode Island.

EOHHS directly administers the state Medicaid program and provides strategic support and direction to Rhode Island's other health and human services agencies: RI Department of Health (RIDOH); RI Department of Human Services (DHS); RI Department of Children, Youth and Families (DCYF); RI Department of Behavioral Healthcare, Developmental Disabilities, and Hospitals (BHDDH); Office of Healthy Aging; and RI Division of Veterans Services. EOHHS and the agencies under its direction provide direct safety net services to over 350,000 Rhode Islanders in every city and town, every day.

EOHHS focuses on improving agency performance, achieving greater efficiency across agencies, and breaking down silos between them. Through strategic support and regular oversight, and by ensuring alignment between core Secretariat and Medicaid functions, EOHHS facilitates the modernization of existing systems, the maximization of resources, and the streamlining of service delivery and payment to promote a high-quality, cost-effective health and human service system for Rhode Islanders.

Statutory History

Title 42 Chapter 7.2 of the Rhode Island General Laws, as amended established the Executive Office of Health and Human Services within the Executive Branch of state government. Title 40, Chapter 8 of the Rhode Island General Laws provides the state with a statutory foundation for the Medicaid Program. Title 42, Chapter 12.4 entitled Medicaid Reform Act of 2008 is the statutory authority for the adoption of rules and regulations to implement the provisions of the state's Section 1115 demonstration waiver.

Budget

Executive Office of Health and Human Services

	2021 Actuals	2022 Actuals	2023 Enacted Budget	2023 Revised Budget	2024 Recommended
Expenditures by Program					
Central Management	184,803,551	186,070,955	324,364,436	294,062,604	258,555,881
Medical Assistance (Including Medicaid)	2,673,734,983	3,182,724,454	3,290,073,082	3,257,337,254	3,504,077,620
Total Expenditures	2,858,538,534	3,368,795,409	3,614,437,518	3,551,399,858	3,762,633,501
Expenditures by Object					
Salary and Benefits	29,039,731	28,946,951	34,037,369	33,605,141	37,731,977
Contract Professional Services	99,323,785	100,308,025	173,055,261	148,046,946	179,862,414
Operating Supplies and Expenses	6,768,592	7,757,930	27,986,386	18,605,766	11,836,824
Assistance and Grants	2,723,360,155	3,231,740,880	3,370,641,001	3,350,474,456	3,532,722,205
Subtotal: Operating	2,858,492,264	3,368,753,786	3,605,720,017	3,550,732,309	3,762,153,420
Capital Purchases and Equipment	46,270	41,623	467,501	667,549	480,081
Operating Transfers	0	0	8,250,000	0	0
Subtotal: Other	46,270	41,623	8,717,501	667,549	480,081
Total Expenditures	2,858,538,534	3,368,795,409	3,614,437,518	3,551,399,858	3,762,633,501
Expenditures by Source of Funds					
General Revenue	909,547,933	992,631,889	1,196,906,846	1,121,866,242	1,313,077,538
Federal Funds	1,918,019,195	2,311,142,694	2,336,438,660	2,373,032,003	2,397,017,753
Restricted Receipts	30,971,406	65,020,826	81,092,012	56,501,613	52,538,210
Total Expenditures	2,858,538,534	3,368,795,409	3,614,437,518	3,551,399,858	3,762,633,501
FTE Authorization	192.0	190.0	204.0	204.0	225.0

Personnel Agency Summary

Executive Office of Health and Human Services

	FY 2023		FY 2024	
	FTE	Cost	FTE	Cost
Classified	203.0	20,665,282	224.0	23,472,150
Unclassified	1.0	165,966	1.0	175,366
Subtotal	204.0	20,831,248	225.0	23,647,516
Transfer Out		(195,300)		(736,324)
Transfer In		2,036,794		2,118,956
Salaries Adjustment		0		(122,290)
Overtime		133,880		66,940
Seasonal/Special Salaries/Wages		8,500		8,500
Turnover		(1,535,203)		(1,381,994)
Total Salaries		21,279,919		23,601,304
Benefits				
Contract Stipends		76,126		0
FICA		1,613,784		1,785,909
Health Benefits		2,703,867		3,162,194
Payroll Accrual		0		136,573
Retiree Health		947,349		1,063,753
Retirement		6,148,823		7,052,611
Subtotal		11,489,949		13,201,040
Total Salaries and Benefits	204.0	32,769,868	225.0	36,802,344
Cost Per FTE Position		160,637		163,566
Statewide Benefit Assessment		835,273		929,633
Payroll Costs	204.0	33,605,141	225.0	37,731,977
Purchased Services				
Clerical and Temporary Services		673,060		423,060
Information Technology		55,897,911		49,649,922
Legal Services		607,137		692,389
Management & Consultant Services		85,823,005		124,215,079
Medical Services		106,200		104,800
Other Contracts		2,594,175		1,457,066
Training and Educational Services		1,394,888		3,280,100
University and College Services		950,570		39,998
Subtotal		148,046,946		179,862,414
Total Personnel	204.0	181,652,087	225.0	217,594,391
Distribution by Source of Funds				
General Revenue	189.0	40,086,576	210.0	42,709,860
Federal Funds	9.0	120,802,121	9.0	146,891,495
Restricted Receipts	6.0	20,763,390	6.0	27,993,036
Total All Funds	204.0	181,652,087	225.0	217,594,391

Budget

Executive Office of Health and Human Services

Central Management

Expenditures by Sub Program	2021 Actuals	2022 Actuals	2023 Enacted Budget	2023 Revised Budget	2024 Recommended
Operations	184,803,551	186,070,955	324,364,436	294,062,604	258,555,881
Total Expenditures	184,803,551	186,070,955	324,364,436	294,062,604	258,555,881
Expenditures by Object					
Salary and Benefits	29,039,731	28,946,951	34,037,369	33,605,141	37,731,977
Contract Professional Services	97,933,377	100,128,403	173,055,261	148,046,946	179,862,414
Operating Supplies and Expenses	7,812,911	7,734,182	27,986,386	18,605,766	11,836,824
Assistance and Grants	49,971,261	49,219,796	88,817,919	93,137,202	28,644,585
Subtotal: Operating	184,757,281	186,029,332	323,896,935	293,395,055	258,075,800
Capital Purchases and Equipment	46,270	41,623	467,501	667,549	480,081
Subtotal: Other	46,270	41,623	467,501	667,549	480,081
Total Expenditures	184,803,551	186,070,955	324,364,436	294,062,604	258,555,881
Expenditures by Source of Funds					
General Revenue	33,750,997	39,682,055	49,502,266	48,760,941	46,732,194
Federal Funds	144,236,943	132,302,899	218,520,158	209,252,177	178,630,783
Restricted Receipts	6,815,611	14,086,001	56,342,012	36,049,486	33,192,904
Total Expenditures	184,803,551	186,070,955	324,364,436	294,062,604	258,555,881

Personnel

Executive Office of Health and Human Services

Central Management

		FY 2023		FY 2024	
		FTE	Cost	FTE	Cost
Classified					
ADMINISTRATIVE AND LEGAL SUPPORT SERVICES ADMINISTRATOR	0145 A	5.0	707,844	5.0	731,257
ADMINISTRATOR- FAMILY AND ADULT SERVICES	0141 A	1.0	109,100	1.0	117,620
ADMINISTRATOR, FINANCIAL MANAGEMENT	0137 A	2.0	167,350	3.0	300,514
ADMINISTRATOR FOR MEDICAL SERVICES	0141 A	10.0	1,119,410	10.0	1,207,223
ADMINISTRATOR MANAGEMENT INFORMATION SYSTEMS	0140 A	1.0	99,034	1.0	101,510
ADMINISTRATOR OF PROGRAM MANAGEMENT (BHDDH)	0135 A	1.0	94,190	1.0	96,545
APPEALS OFFICER	0A30 A	7.0	597,983	10.0	854,427
ASSISTANT ADMINISTRATIVE OFFICER	AB21 A	1.0	65,738	1.0	67,380
ASSISTANT ADMINISTRATOR FAMILY AND CHILDREN'S SERVICES	0A35 A	1.0	103,732	1.0	106,266
ASSISTANT ADMINISTRATOR- FINANCIAL MANAGEMENT	0134 A	1.0	90,824	2.0	176,659
ASSISTANT DIRECTOR FINANCIAL AND CONTRACT MANAGEMENT	0141 A	2.0	238,610	2.0	244,583
ASSOCIATE DIRECTOR DEPARTMENT OF ELDERLY AFFAIRS	0141 A	1.0	137,202	1.0	140,634
ASSOCIATE DIRECTOR (DHS) DIV OF COMMUNITY SERVICES	0143 A	1.0	147,010	1.0	150,594
ASSOCIATE DIRECTOR (DHS) DIV OF MANAGEMENT SERVICES	0146 A	3.0	423,633	3.0	440,480
ASSOCIATE DIRECTOR (DHS) PROGRAM OPERATIONS	0143 A	1.0	127,056	1.0	136,295
ASSOCIATE DIRECTOR (FINANCIAL MANAGEMENT)	0144 A	4.0	565,667	4.0	591,292
ASSOCIATE DIRECTOR II (BHDDH)	0144 A	1.0	149,444	1.0	153,180
CHIEF DATA ANALYST	0145 A	1.0	124,822	1.0	127,942
CHIEF ECONOMIC AND POLICY ANALYST	0142 A	2.0	255,020	2.0	261,265
CHIEF FAMILY HEALTH SYSTEMS	0137 A	6.0	585,172	6.0	613,098
CHIEF FINANCIAL OFFICER II	0144 A	2.0	259,194	2.0	271,361
CHIEF FINANCIAL OFFICER III	0147 A	3.0	438,376	3.0	466,995
CHIEF HEALTH PROGRAM EVALUATOR	0137 A	3.0	249,079	3.0	311,154
CHIEF HUMAN SERVICES BUSINESS OFFICER	0A33 A	3.0	296,755	3.0	310,721
CHIEF IMPLEMENTATION AIDE	0128 A	4.0	274,747	4.0	286,969
CHIEF MEDICAL CARE SPECIALIST	0A34 A	3.0	329,389	3.0	343,681
CHIEF OFFICE OF SPECIAL PROJECTS	0137 A	0.0	0	2.0	217,480
CHIEF OF LEGAL SERVICES	0139 A	8.0	877,107	8.0	910,789
CHIEF OF PHARMACY AND RELATED SERVICES	0138 A	0.0	0	1.0	96,242

Personnel

Executive Office of Health and Human Services

Central Management

		FY 2023		FY 2024	
		FTE	Cost	FTE	Cost
Classified					
CHIEF OF STAFF DEVELOPMENT- TRAINING & CONT QUAL IMPROV	0135 A	1.0	94,192	1.0	96,542
CHIEF OF STRATEGIC PLANNING- MONITORING AND EVALUATION	0143 A	8.0	1,001,094	9.0	1,169,838
CHIEF PUBLIC AFFAIRS OFFICER	0137 A	1.0	91,130	1.0	96,861
CHIEF RATE SETTING ANALYST	0A35 A	1.0	114,104	1.0	116,892
CONSULTANT PUBLIC HEALTH NURSE	0926 A	4.0	462,752	4.0	474,320
CUSTOMER SERVICE SPECIALIST II	0319 A	1.0	48,066	1.0	50,418
CUSTOMER SERVICE SPECIALIST III	0A23 A	1.0	56,084	1.0	59,478
DATA ANALYST II	0138 A	1.0	95,656	1.0	98,046
DATA ANALYST III	0142 A	2.0	217,370	2.0	228,600
DATA CONTROL CLERK	0315 A	1.0	52,926	1.0	54,250
DEPUTY CHIEF OF LEGAL SERVICES	0137 A	11.0	1,148,567	14.0	1,464,645
DEPUTY DIRECTOR DEPARTMENT OF HUMAN SERVICES	0148 A	1.0	157,934	1.0	161,881
DIRECTOR, INTERAGENCY OPERATIONS (EOHSS)	0151 A	3.0	536,952	3.0	554,453
ECONOMIC AND POLICY ANALYST I	0130 A	1.0	26,445	1.0	71,687
HEALTH PROGRAM ADMINISTRATOR	0135 A	4.0	376,763	4.0	386,176
HUMAN SERVICES BUSINESS OFFICER	0A22 A	1.0	61,032	1.0	63,012
HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	0A24 A	1.0	61,972	1.0	64,767
IMPLEMENTATION DIRECTOR POLICY AND PROGRAMS	0140 A	7.0	751,386	8.0	890,535
INFORMATION SYSTEMS GROUP COORDINATOR (OIP)	0138 A	2.0	184,566	2.0	189,180
INTERDEPARTMENTAL PROJECT MANAGER	0139 A	13.0	1,458,094	13.0	1,504,096
JUNIOR HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	0A22 A	3.0	193,654	3.0	198,493
LEGAL ASSISTANT	0119 A	3.0	150,681	3.0	155,605
LEGAL COUNSEL	0132 A	1.0	84,059	1.0	86,160
LEGAL COUNSEL (BHDDH)	0136 A	2.0	198,718	2.0	205,285
MEDICAID PROGRAM DIRECTOR	0152 A	1.0	167,269	1.0	177,153
MEDICAL CARE SPECIALIST	0A25 A	4.0	321,929	4.0	329,806
OFFICE MANAGER	0123 A	2.0	114,304	2.0	118,773
PARALEGAL AIDE	0314 A	1.0	47,184	1.0	48,364
PRINCIPAL HUMAN SERVICES BUSINESS OFFICER	0A28 A	3.0	223,903	3.0	235,482
PRINCIPAL HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	0A30 A	4.0	377,210	4.0	393,981
PRINCIPAL PUBLIC HEALTH PROMOTION SPECIALIST	0333 A	1.0	103,451	1.0	105,979

Personnel

Executive Office of Health and Human Services

Central Management

		FY 2023		FY 2024	
		FTE	Cost	FTE	Cost
Classified					
PROGRAMMING SERVICES OFFICER	0131 A	6.0	490,694	6.0	508,239
PUBLIC ASSISTANCE BUSINESS MANAGER	0A33 A	1.0	84,774	1.0	90,121
PUBLIC HEALTH EPIDEMIOLOGIST	0331 A	0.0	0	1.0	80,793
QUALITY CONTROL REVIEWER	0A24 A	0.0	0	2.0	136,204
SENIOR ECONOMIC AND POLICY ANALYST	0134 A	1.0	84,458	2.0	174,126
SENIOR HUMAN SERVICES POLICY AND SYSTEMS SPECIALIST	0A28 A	5.0	419,561	5.0	433,286
SENIOR LEGAL COUNSEL	0134 A	14.0	1,312,987	14.0	1,363,735
SENIOR MEDICAL CARE SPECIALIST	0A30 A	3.0	269,509	3.0	276,142
SENIOR PUBLIC HEALTH PROMOTION SPECIALIST	0331 A	0.0	0	3.0	238,180
SENIOR QUALITY CONTROL REVIEW SUPERVISOR	0A30 A	0.0	0	1.0	86,372
SENIOR SYSTEMS ANALYST	0A26 A	1.0	87,904	1.0	90,076
SOCIAL CASE WORKER II	0A24 A	3.0	208,270	3.0	213,418
SUPERVISING ACCOUNTANT	0131 A	0.0	0	0.0	0
SUPERVISOR FINANCIAL MANAGEMENT AND REPORTING	0135 A	1.0	94,190	1.0	96,544
Subtotal Classified		203.0	20,665,282	224.0	23,472,150
Unclassified					
SECRETARY OF HEALTH AND HUMAN SERVICES	0954KF	1.0	165,966	1.0	175,366
Subtotal Unclassified		1.0	165,966	1.0	175,366
Subtotal		204.0	20,831,248	225.0	23,647,516
Transfer Out			(195,300)		(736,324)
Transfer In			2,036,794		2,118,956
Salaries Adjustment			0		(122,290)
Overtime			133,880		66,940
Seasonal/Special Salaries/Wages			8,500		8,500
Turnover			(1,535,203)		(1,381,994)
Total Salaries			21,279,919		23,601,304
Benefits					
Contract Stipends			76,126		0
FICA			1,613,784		1,785,909
Health Benefits			2,703,867		3,162,194
Payroll Accrual			0		136,573
Retiree Health			947,349		1,063,753
Retirement			6,148,823		7,052,611
Subtotal			11,489,949		13,201,040

Personnel

Executive Office of Health and Human Services

Central Management

	FY 2023		FY 2024	
	FTE	Cost	FTE	Cost
Total Salaries and Benefits	204.0	32,769,868	225.0	36,802,344
Cost Per FTE Position		160,637		163,566
Statewide Benefit Assessment		835,273		929,633
Payroll Costs	204.0	33,605,141	225.0	37,731,977
Purchased Services				
Clerical and Temporary Services		673,060		423,060
Information Technology		55,897,911		49,649,922
Legal Services		607,137		692,389
Management & Consultant Services		85,823,005		124,215,079
Medical Services		106,200		104,800
Other Contracts		2,594,175		1,457,066
Training and Educational Services		1,394,888		3,280,100
University and College Services		950,570		39,998
Subtotal		148,046,946		179,862,414
Total Personnel	204.0	181,652,087	225.0	217,594,391
Distribution by Source of Funds				
General Revenue	189.0	40,086,576	210.0	42,709,860
Federal Funds	9.0	120,802,121	9.0	146,891,495
Restricted Receipts	6.0	20,763,390	6.0	27,993,036
Total All Funds	204.0	181,652,087	225.0	217,594,391

Performance Measures

Executive Office of Health and Human Services

Central Management

Long-Term Services and Support Spending

Home and Community-Based Services (HCBS) are a preferred alternative to institutional long-term care. HCBS Programs are designed around the intensity of a patient's need, providing cost savings, and improved patient experience. The figures below represent the percentage of long-term care spending on HCBSs. [Note: This is a new performance measure and historical targets are not available].

	<i>Reporting Period: State Fiscal Year</i>				
<i>Frequency: Annual</i>	2020	2021	2022	2023	2024
Target	--	--	--	50%	50%
Actual	42.8%	46.9%	49.0%	--	--

Overdoses

Overdoses are a leading cause of accidental death in Rhode Island. Overdose rates are important to track as they inform our prevention and response efforts. The figures below are a count of confirmed overdoses in the state that were reversed or resulted in death. [Note: This is a new performance measure and historical targets are not available. FY 2022 is incomplete due to lag in overdose data.]

	<i>Reporting Period: State Fiscal Year</i>				
<i>Frequency: Annual</i>	2020	2021	2022	2023	2024
Target	--	--	--	1,075	914
Actual	1,321	1,195	505	--	--

Behavioral Health Services via Telehealth

COVID-19 created the need to implement alternative ways to access care, most notably behavioral health services. Providing telehealth options increased the number of individuals who are able to access behavioral health care. The figures below represent the percentage of behavioral health services accessed through telehealth. [Note: This is a new performance measure and targets are under development. Data for FY 2022 are incomplete due to a one year APCD data lag.]

	<i>Reporting Period: State Fiscal Year</i>				
<i>Frequency: Annual</i>	2020	2021	2022	2023	2024
Target	--	--	--	--	--
Actual	17.26%	49.70%	41.95%	--	--

Budget

Executive Office of Health and Human Services

Medical Assistance (Including Medicaid)

Expenditures by Sub Program	2021 Actuals	2022 Actuals	2023 Enacted Budget	2023 Revised Budget	2024 Recommended
Hospitals	190,895,131	359,413,628	214,278,469	207,379,879	365,392,284
Long-Term Care	376,189,750	409,186,931	449,389,854	455,700,000	485,500,000
Managed Care	780,760,145	852,621,018	960,857,772	969,100,000	1,006,765,827
Other Programs	70,045,078	177,691,899	60,238,580	44,757,375	42,282,875
Other Services	778,456,036	952,685,140	1,020,943,404	1,028,400,000	1,002,592,145
Pharmacy	64,111,917	71,282,134	87,400,000	78,600,000	91,900,000
Rhody Health Partners	413,276,925	359,843,703	496,965,003	473,400,000	509,644,489
Total Expenditures	2,673,734,983	3,182,724,454	3,290,073,082	3,257,337,254	3,504,077,620
Expenditures by Object					
Contract Professional Services	1,390,409	179,622	0	0	0
Operating Supplies and Expenses	(1,044,319)	23,748	0	0	0
Assistance and Grants	2,673,388,894	3,182,521,084	3,281,823,082	3,257,337,254	3,504,077,620
Subtotal: Operating	2,673,734,983	3,182,724,454	3,281,823,082	3,257,337,254	3,504,077,620
Operating Transfers	0	0	8,250,000	0	0
Subtotal: Other	0	0	8,250,000	0	0
Total Expenditures	2,673,734,983	3,182,724,454	3,290,073,082	3,257,337,254	3,504,077,620
Expenditures by Source of Funds					
General Revenue	875,796,936	952,949,834	1,147,404,580	1,073,105,301	1,266,345,344
Federal Funds	1,773,782,252	2,178,839,795	2,117,918,502	2,163,779,826	2,218,386,970
Restricted Receipts	24,155,795	50,934,825	24,750,000	20,452,127	19,345,306
Total Expenditures	2,673,734,983	3,182,724,454	3,290,073,082	3,257,337,254	3,504,077,620

Performance Measures

Executive Office of Health and Human Services

Medical Assistance (Including Medicaid)

NEMT Complaints

Rhode Island's non-emergency medical transportation (NEMT) vendor is responsible for safely transporting individuals to their appointment, on time and in a courteous fashion. The figures below are calculated by dividing the number of complaints (customer service, driver and vehicle, early/late pickup, and driver no show) by the total number of NEMT rides. [Note: This is a new performance measure and historical targets are not available.]

	<i>Reporting Period: State Fiscal Year</i>				
<i>Frequency: Annual</i>	2020	2021	2022	2023	2024
Target	--	--	--	0.10%	0.09%
Actual	0.09%	0.13%	0.11%	--	--

Timeliness of Early Intervention Evaluation

Timely assessment of pre-school children is critical for ensuring the most effective services are in place when they are needed. This measure, the IDEa indicator 7 requires that children have an individualized Family Service Plan in place within 45 calendar days of referral to Early Intervention. This measure reports the percentage of children that have had the following required activities completed within 45 calendar days of referral to Early Intervention; a family assessment, a child evaluation that identifies developmental delays, strengths and needs, and informs eligibility decisions, a routines-based assessment to identify child/family goals, activities and interventions, and an Individualized Family Service Plan that outlines outcomes, services, and supports the family will receive while enrolled in Early Intervention. A significant and steady increase in this indicator is expected over the next few years as providers continue to increase staffing capacity and stabilize their programs. [Note: This is a new performance measure and historical targets are not available.]

	<i>Reporting Period: State Fiscal Year</i>				
<i>Frequency: Annual</i>	2020	2021	2022	2023	2024
Target	--	--	--	100%	100%
Actual	97.3%	97.7%	34.9%	--	--
