
Performance Measures

Office of the Child Advocate

Central Management

Visits to DCYF Licensed Facilities

The figures below represent the Department of Children, Youth, and Families licensed facilities that the OCA visits. The OCA monitors all facilities licensed by the DCYF including but not limited to group homes, foster homes and the RI Training School. Through thorough site reviews and routine visits by OCA staff the office ensures the appropriateness of the physical living conditions, suitability of clinical treatment programs, compliance with licensing regulations, compliance with contractual obligations and reviews the safety and well-being of children in a particular placement. During drop in visits or site reviews the OCA staff are sure to connect with the children placed in the program and ensure their needs are being met. [Note: This measure was previously combined with another measure - "Face to Face Visits".]

	<i>Reporting Period: State Fiscal Year</i>				
<i>Frequency: Annual</i>	2021	2022	2023	2024	2025
Target	70	350	375	125	125
Actual	387	487	112	--	--

Resolved Inquiries

OCA receives a variety of inquiries each day, requiring differing levels of response. Each staff member is a vital part of providing a proper resolution, which includes but is not limited to referrals, relaying information, providing notice to DCYF of an issue and assisting with the process to provide an appropriate resolution, a formal investigation, a site review or legal intervention. The figures below represent the number of inquiries resolved.

	<i>Reporting Period: State Fiscal Year</i>				
<i>Frequency: Annual</i>	2021	2022	2023	2024	2025
Target	300	500	500	500	525
Actual	611	682	517	--	--

Court Hearings

Pursuant to the statutory authority of the OCA, the Rhode Island Family Court can appoint the OCA to any case of a child open to the Department of Children, Youth and Families. The OCA will enter into the case to represent the best interest of the child and ensure that their physical, mental, medical, educational, emotional and behavioral needs are met. The OCA will attend meetings and court hearings on behalf of the child, to advocate and ensure that there is an appropriate resolution to the issues presented. The figures below represent the number of court hearings attended by OCA attorneys in pursuit of legal advocacy on behalf of children and youth referred to our office by the RI Family Court. [Note: This performance measure was established in FY 2023 and historical targets and actuals are not available.]

	<i>Reporting Period: Calendar Year</i>				
<i>Frequency: Annual</i>	2021	2022	2023	2024	2025
Target	--	--	--	250	250
Actual	--	--	383	--	--

Face to Face Visits

The figures below represent the face to face visits the OCA performed during drop in visits or site reviews to connect with the children placed in the program and ensure their needs are being met. [Note: This performance measure was established in FY 2024 and historical targets and actuals are not available. This measure was previously combined with another measure - "Visits to DCYF Licensed Facilities".]

	<i>Reporting Period: State Fiscal Year</i>				
<i>Frequency: Annual</i>	2021	2022	2023	2024	2025
Target	--	--	--	500	500
Actual	--	--	722	--	--
