

Performance Measures

Behavioral Healthcare, Developmental Disabilities and Hospitals

Central Management

Reportable Incidents

RIGL § 40.1-27-2 and BHDDH Licensing Rules and Regulations state: "Any person who has knowledge of or reasonable cause to believe that a person has been a victim of abuse, neglect, mistreatment, a human rights violation, or a serious incident shall make a report, within 24 hours or before the end of the next business day, to the Office of Quality Assurance." The figures below represent the percent of reportable events, including unexplained deaths, of Home and Community Based Services (HCBS) participants that are reported based on state policy. [Note: This performance measure was established in FY 2023 and historical targets are not available.]

	<i>Frequency: Annual</i>	<i>Reporting Period: State Fiscal Year</i>			
	2022	2023	2024	2025	2026
Target	--	86%	86%	95%	100%
Actual	86%	93%	82%	--	--

Forensic Outpatient Clinic Population

The Forensic Division Outpatient Clinic provides enhanced behavioral supports and assistance in navigating legal issues to clients deemed Incompetent to Stand Trial (IST). The Clinic allows for an increase in clients accessing Behavioral Health services in the community, thereby reducing length of hospital stay and length of time incarcerated. The figures below represent the average number of clients served per month in the Forensic Outpatient Clinic. [Note: This performance measure was established in FY 2025 and historical targets are not available.]

	<i>Frequency: Annual</i>	<i>Reporting Period: Calendar Year</i>			
	2022	2023	2024	2025	2026
Target	--	--	54	55	56
Actual	40	53	52	--	--

Performance Measures

Behavioral Healthcare, Developmental Disabilities and Hospitals

Services for the Developmentally Disabled

Integrated Employment

The figures below represent the number of individuals served by the Division of Developmental Disabilities who secured new jobs each year. [Note: This measure was established in FY 2025 and historical targets and data are not available.]

	<i>Frequency: Annual</i>		<i>Reporting Period: Calendar Year</i>		
	2022	2023	2024	2025	2026
Target	--	--	125	175	200
Actual	--	--	174	--	--

Out of State Placements

The Division of Developmental Disabilities is committed to creating high end capacity in the RI residential system to eliminate or significantly reduce reliance on out of state placements for individuals with developmental disabilities. The figures below represent the number of state placements needed in residential programming in order for out of state placements to return to RI. [Note: This measure was established in FY 2025 and historical targets and data are not available.]

	<i>Frequency: Annual</i>		<i>Reporting Period: State Fiscal Year</i>		
	2022	2023	2024	2025	2026
Target	--	--	4	5	4
Actual	--	--	13	--	--

Direct Care Staffing - RICLAS

BHDDH is committed to stabilizing the workforce by filling all vacant Community Living Aid and management positions in RI Community Living and Support (RICLAS). The figures below represent the number of positions filled during the fiscal year. [Note: This measure was established in FY 2025 and historical targets and data are not available.]

	<i>Frequency: Annual</i>		<i>Reporting Period: State Fiscal Year</i>		
	2022	2023	2024	2025	2026
Target	--	--	10	15	15
Actual	--	--	27	--	--

Performance Measures

Behavioral Healthcare, Developmental Disabilities and Hospitals

Behavioral Healthcare Services

Emergency Department Diversion

The figures below represent the number of emergency department visits for Assertive Community Treatment (ACT) and Integrated Health Home (IHH) clients. [Note: The measurement method was revised in FY 2023 to use calendar year data. Due to a six-month lag in claims reporting, data from the previous fiscal year is not available by the time of budget book publication. Therefore, CY 2022 data is reported as the 2023 actual, CY 2021 data as the 2022 actual, etc.]

	<i>Frequency: Annual</i>	<i>Reporting Period: Calendar Year</i>			
	2022	2023	2024	2025	2026
Target	--	8,775	8,700	9,500	9,000
Actual	9,605	9,721	9,744	--	--

Hospital Readmission

The figures below represent the number of psychiatric inpatient readmissions within 30 days for Assertive Community Treatment (ACT) and Integrated Health Home (IHH) clients. [Note: The measurement method was revised in FY 2023 to use calendar year data. Due to a six-month lag in claims reporting, data from the previous fiscal year is not available by the time of budget book publication. Therefore, CY 2022 data is reported as the 2023 actual, CY 2021 data as the 2022 actual, etc.]

	<i>Frequency: Annual</i>	<i>Reporting Period: State Fiscal Year</i>			
	2022	2023	2024	2025	2026
Target	--	240	235	295	270
Actual	319	299	294	--	--

Performance Measures

Behavioral Healthcare, Developmental Disabilities and Hospitals

Hospital & Community Rehabilitation Services

Direct Patient Care Staffing - Hospital & Community Rehab Services

Hospital and community rehabilitation programs provide 24-hour, 7-day a week care. BHDDH employees may work additional hours over and above their regular schedules to cover staff absences and vacancies and in instances when clients' safety requires clinical and/or one to one staffing. The figures below represent the number of overtime hours worked across all direct care employees. [Note: This performance measure was established in FY 2023 and historical targets are not available.]

	<i>Frequency: Annual</i>	<i>Reporting Period: State Fiscal Year</i>			
	2022	2023	2024	2025	2026
Target	--	158,600	104,217	93,796	102,870
Actual	161,207	115,797	127,025	--	--

Medical Growth Census

The hospital aims to operate at optimal capacity (defined as 80% occupancy) and demonstrate growth in the appropriate medical census. This measure represents the patient census over the number of licensed medical beds. (Note: This performance measure was established in FY 24 and historical targets and actuals are not available)

	<i>Frequency: Annual</i>	<i>Reporting Period: State Fiscal Year</i>			
	2022	2023	2024	2025	2026
Target	--	71%	73%	75%	80%
Actual	--	73%	71%	--	--

Ventilator Assisted Pneumonia

This is a National Quality Metric. Ventilator Associated Pneumonia is when a person is diagnosed with pneumonia while on a ventilator or the day before coming off the ventilator and was on a ventilator for more than 2 consecutive calendar days. The figures below represent the number of observed infections as a percentage of ventilator dependent persons. [Note: This performance measure was established in FY 2025 and historical targets and actuals are not available.]

	<i>Frequency: Annual</i>	<i>Reporting Period: Calendar Year</i>			
	2022	2023	2024	2025	2026
Target	--	--	1%	1%	1%
Actual	--	0%	0%	--	--

Performance Measures

Behavioral Healthcare, Developmental Disabilities and Hospitals

Rhode Island State Psychiatric Hospital

Direct Patient Care Staffing - Psychiatric Hospital

The State Psychiatric Hospital provides 24-hour, 7-day a week care. BHDDH employees may work additional hours over and above their regular schedules to cover staff absences and vacancies and in instances when clients' safety requires clinical and/or one to one staffing. The figures below represent the number of overtime hours worked across all direct care employees. [Note: This performance measure was established in FY 2023 and historical targets and actuals are not available.]

	<i>Frequency: Annual</i>	<i>Reporting Period: State Fiscal Year</i>			
	2022	2023	2024	2025	2026
Target	--	--	--	20,483	50,000
Actual	--	18,966	53,419	--	--