

Performance Measures

Office of the Child Advocate

Central Management

Visits to DCYF Licensed Facilities

The figures below represent the number of visits conducted by the OCA at facilities contracted with or licensed by DCYF. The OCA monitors all facilities contracted with or licensed by DCYF including but not limited to residential treatment facilities, group homes, foster homes and the RITS. This includes out-of-state programs DCYF contracts with. [Note: Previously combined with "Face to Face Visits".]

	<i>Frequency: Annual</i>		<i>Reporting Period: State Fiscal Year</i>		
	2022	2023	2024	2025	2026
Target	350	375	125	125	125
Actual	487	112	103	--	--

Resolved Inquiries

The OCA receives a variety of inquiries daily, requiring differing levels of response. Each staff member is vital to achieving proper resolutions, which includes but is not limited to making referrals to additional resources, relaying general information, alerting DCYF of an issue, a formal investigation, a site review, or legal intervention. The figures below represent the number of inquiries resolved.

	<i>Frequency: Annual</i>		<i>Reporting Period: State Fiscal Year</i>		
	2022	2023	2024	2025	2026
Target	500	500	500	525	550
Actual	682	517	839	--	--

Court Hearings

Pursuant to our statutory authority, the OCA can legally intervene in Rhode Island Family Court. The Court also appoints our office to cases that involved DCYF. The OCA ensures that the youth's physical, mental, medical, emotional, and behavioral needs are being met. The figures below represent the number of court hearings attended by the OCA to advocate on behalf of youth open to DCYF.

	<i>Frequency: Annual</i>		<i>Reporting Period: State Fiscal Year</i>		
	2022	2023	2024	2025	2026
Target	--	--	250	250	275
Actual	--	383	482	--	--

Public Education

Pursuant to our statutory authority, the OCA is mandated to perform public education to the community about the function and the role of the office. The figures below represent the number of public education presentations that the OCA provided to the community. [Note: This performance measure was established in FY 2024 and historical targets and actuals are not available.]

	<i>Frequency: Annual</i>		<i>Reporting Period: State Fiscal Year</i>		
	2022	2023	2024	2025	2026
Target	--	--	50	50	60
Actual	--	--	146	--	--

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Face to Face Visits

The figures below represent the face to face visits the OCA performed during drop in visits, site reviews, meetings, and court hearings to connect with the youth involved with DCYF. [Note: This performance measure was established in FY 2024 and historical targets and actuals are not available. Previously combined with - "Visits to DCYF Licensed Facilities".]

	<i>Frequency: Annual</i>	<i>Reporting Period: State Fiscal Year</i>			
	2022	2023	2024	2025	2026
Target	--	--	500	500	525
Actual	--	722	633	--	--