

State of Rhode Island and Providence Plantations

# Budget



## Fiscal Year 2014

Volume I – General Government, Quasi-Public  
Agencies and Component Units

Lincoln D. Chafee, Governor

# Agency

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## Department Of Business Regulation

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### Agency Mission

To assist, educate, and protect the public through the implementation and enforcement of state laws mandating regulation and licensing of designated businesses, professions, occupations, and other specific activities, while recognizing the need to foster a sound business environment.

### Agency Description

The Department of Business Regulation's primary function is to implement state laws mandating the regulation and licensing of designated businesses, professions, occupations and other specified activities. The department is composed of five divisions and Central Management, which includes budget, regulatory standards, compliance and enforcement. The respective divisions are: Banking, Securities, Commercial Licensing, Racing and Athletics, Design Professionals and Insurance.

The Director of Business Regulation is appointed by the Governor and serves statutorily as the State Banking Commissioner, Commissioner of Insurance, Real Estate Administrator, and State Boxing Commissioner. The Board of Bank Incorporation hears appeals from decisions made by the Banking Division regarding applications for the chartering of financial institutions, new branches and locations, and changes in the by-laws of certain regulated institutions. Other commissions housed within the department include the Real Estate Commission, Real Estate Appraisal Board, Rhode Island Board of Accountancy, Building Contractors' Registration Board, Board of Design Professionals, Racing and Athletics Hearing Board, and Office of the Health Insurance Commissioner. The department issues approximately 125,000 licenses and conducts administrative hearings involving issuances, administrative penalties, suspensions and/or revocations.

### Statutory History

The department was established by the Rhode Island General Assembly in 1939 and is organized under R.I.G.L. §§ 42-14-1 et seq.

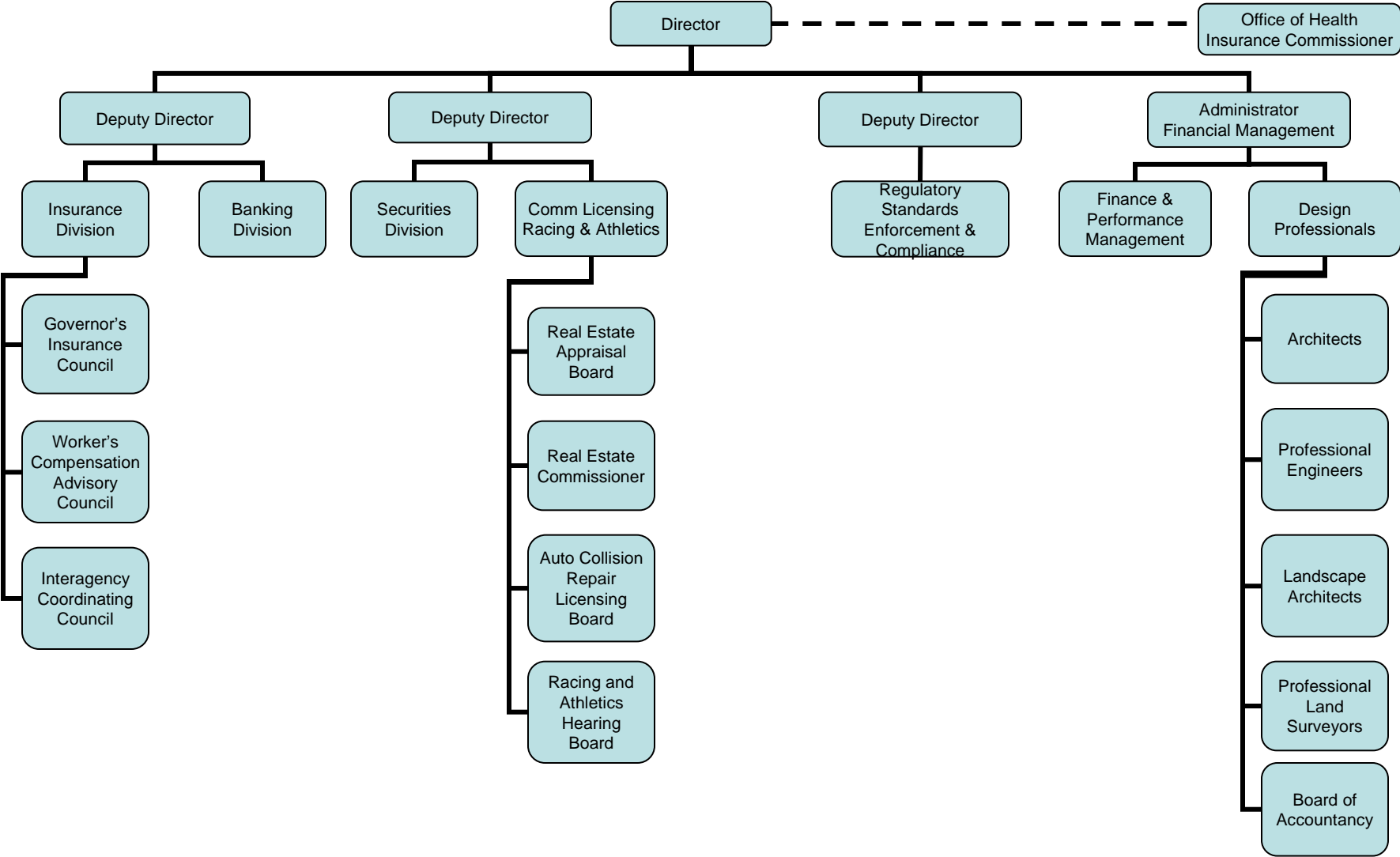
# Budget

## Department Of Business Regulation

	FY 2011 Audited	FY 2012 Audited	FY 2013 Enacted	FY 2013 Revised	FY 2014 Recommend
<b>Expenditures By Program</b>					
Central Management	1,011,248	1,102,117	1,145,060	1,104,801	1,197,671
Banking Regulation	1,289,576	1,405,880	1,762,766	1,897,529	1,840,225
Securities Regulation	755,607	826,792	1,083,375	940,224	995,090
Insurance Regulation	5,397,541	4,736,942	5,201,393	5,174,626	5,313,467
Board of Accountancy	150,884	109,452	82,483	79,464	81,034
Commercial Licensing, Racing & Athletics	948,592	889,053	1,179,923	1,177,602	1,208,270
Boards for Design Professionals	307,887	313,064	249,799	248,257	253,854
Office of Health Insurance Commissioner	-	3,207,926	3,272,510	3,971,290	2,300,269
<b>Total Expenditures</b>	<b>\$9,861,335</b>	<b>\$12,591,226</b>	<b>\$13,977,309</b>	<b>\$14,593,793</b>	<b>\$13,189,880</b>
<b>Expenditures By Object</b>					
Personnel	9,478,461	12,054,334	12,957,553	13,552,677	12,416,512
Operating Supplies and Expenses	350,771	479,097	661,128	681,288	679,630
Assistance and Grants	1,370	-	344,890	344,890	80,000
<b>Subtotal: Operating Expenditures</b>	<b>9,830,602</b>	<b>12,533,431</b>	<b>13,963,571</b>	<b>14,578,855</b>	<b>13,176,142</b>
Capital Purchases and Equipment	30,733	57,795	13,738	14,938	13,738
<b>Total Expenditures</b>	<b>\$9,861,335</b>	<b>\$12,591,226</b>	<b>\$13,977,309</b>	<b>\$14,593,793</b>	<b>\$13,189,880</b>
<b>Expenditures By Funds</b>					
General Revenue	8,128,770	8,394,345	9,362,048	9,200,512	9,445,878
Federal Funds	465,176	2,726,596	2,719,081	3,433,208	1,747,589
Restricted Receipts	1,267,389	1,470,285	1,896,180	1,960,073	1,996,413
<b>Total Expenditures</b>	<b>\$9,861,335</b>	<b>\$12,591,226</b>	<b>\$13,977,309</b>	<b>\$14,593,793</b>	<b>\$13,189,880</b>
<b>FTE Authorization</b>	<b>93.0</b>	<b>96.0</b>	<b>94.0</b>	<b>95.0</b>	<b>94.0</b>

# The Agency

## Department of Business Regulation



# Personnel

## Department Of Business Regulation Agency Summary

	Grade	FY 2013		FY 2014	
		FTE	Cost	FTE	Cost
Classified		77.0	5,402,117	77.0	5,456,117
Unclassified		18.0	1,363,115	17.0	1,330,602
<b>Subtotal</b>		<b>95.0</b>	<b>\$6,765,232</b>	<b>94.0</b>	<b>\$6,786,719</b>
Temporary and Seasonal		-	41,880	-	41,880
Turnover		-	(\$355,383)	-	(\$328,602)
<b>Subtotal</b>		<b>-</b>	<b>(\$313,503)</b>	<b>-</b>	<b>(\$286,722)</b>
<b>Total Salaries</b>		<b>95.0</b>	<b>\$6,451,729</b>	<b>94.0</b>	<b>\$6,499,997</b>
<b>Benefits</b>					
Payroll Accrual			35,822		37,376
FICA			484,681		491,944
Retiree Health			439,754		495,445
Health Benefits			1,006,932		1,089,048
Retirement			1,421,815		1,561,293
<b>Subtotal</b>			<b>\$3,389,004</b>		<b>\$3,675,106</b>
<b>Total Salaries and Benefits</b>		<b>95.0</b>	<b>\$9,840,733</b>	<b>94.0</b>	<b>\$10,175,103</b>
<b>Cost Per FTE Position (excluding Statewide Benefit Assessment)</b>			<b>\$103,587</b>		<b>\$108,246</b>
<b>Statewide Benefit Assessment</b>			<b>\$240,385</b>		<b>\$243,274</b>
<b>Payroll Costs</b>		<b>95.0</b>	<b>\$10,081,118</b>	<b>94.0</b>	<b>\$10,418,377</b>
<b>Purchased Services</b>					
Training and Educational Services			10,000		10,000
Legal Services			9,333		9,333
Other Contracts			4,492		4,492
Clerical and Temporary Services			2,760		2,760
Management & Consultant Services			3,444,974		1,971,550
<b>Subtotal</b>			<b>\$3,471,559</b>		<b>\$1,998,135</b>
<b>Total Personnel</b>		<b>95.0</b>	<b>\$13,552,677</b>	<b>94.0</b>	<b>\$12,416,512</b>
<b>Distribution By Source Of Funds</b>					
General Revenue		84.0	\$8,879,344	83.0	\$9,124,710
Federal Funds		6.0	\$3,144,243	6.0	\$1,728,109
Restricted Receipts		5.0	\$1,529,090	5.0	\$1,563,693
<b>Total All Funds</b>		<b>95.0</b>	<b>\$13,552,677</b>	<b>94.0</b>	<b>\$12,416,512</b>

# The Program

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## Department Of Business Regulation Central Management

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### **Program Mission**

To administer the functions for the department with regard to the licensing and regulation of designated businesses, occupations and professions through the enforcement of applicable state laws.

### **Program Description**

Central Management is composed of the Director's office budget, regulatory standards, compliance and enforcement. Specific functions include legal research, drafting and analysis of legislation, issuance of legal opinions related to the department's operations, conducting administrative and rate hearings, and providing legal services to the Director, Deputy Directors, and advising the other commissions housed within the department. Central Management compiles, submits and monitors budgets of the respective divisions, approves vouchers and contracts, and provides all personnel and management services.

The Director issues show cause and cease and desist orders; renders decisions relative to the operations of financial institutions and insurance companies; has the authority to deny, suspend, or revoke licenses, approve or disapprove rates; and acts as receiver in case of insolvency of certain regulated entities.

The Director or his/her designee may be a member of various occupational licensing boards and commissions assigned to the department by the legislature in order to assist in the administration and regulation of licensing programs. The Director is also a member of such diverse administrative bodies as the Board of Bank Incorporation and the Rhode Island Housing and Mortgage Finance Corporation.

Central Management is also responsible for monitoring legislation impacting the department and for the annual submission of its own legislative program.

### **Statutory History**

R.I.G.L. §42-14-1 establishes the Director as head of the department. R.I.G.L. §42-14-2 enumerates the functions of the department regarding the regulation of assigned occupations, businesses, and professions.

# The Budget

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## Department Of Business Regulation Central Management

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	2011 Audited	2012 Audited	2013 Enacted	2013 Revised	2014 Recommend
<b>Expenditures By Subprogram</b>					
Operations	1,011,248	1,102,117	1,145,060	1,104,801	1,197,671
<b>Total Expenditures</b>	<b>\$1,011,248</b>	<b>\$1,102,117</b>	<b>\$1,145,060</b>	<b>\$1,104,801</b>	<b>\$1,197,671</b>
<b>Expenditures By Object</b>					
Personnel	981,890	1,054,810	1,108,686	1,069,827	1,162,697
Operating Supplies and Expenses	25,292	42,085	34,337	32,937	32,937
Assistance and Grants	1,370	-	-	-	-
<b>Subtotal: Operating Expenditures</b>	<b>1,008,552</b>	<b>1,096,895</b>	<b>1,143,023</b>	<b>1,102,764</b>	<b>1,195,634</b>
Capital Purchases and Equipment	2,696	5,222	2,037	2,037	2,037
<b>Total Expenditures</b>	<b>\$1,011,248</b>	<b>\$1,102,117</b>	<b>\$1,145,060</b>	<b>\$1,104,801</b>	<b>\$1,197,671</b>
<b>Expenditures By Funds</b>					
General Revenue	1,011,248	1,102,117	1,145,060	1,104,801	1,197,671
<b>Total Expenditures</b>	<b>\$1,011,248</b>	<b>\$1,102,117</b>	<b>\$1,145,060</b>	<b>\$1,104,801</b>	<b>\$1,197,671</b>

# Personnel

## Department Of Business Regulation Central Management

	Grade	FY 2013		FY 2014	
		FTE	Cost	FTE	Cost
<b>Classified</b>					
DEPUTY DIRECTOR DEPARTMENT OF BUSINESS	00044A	1.0	129,116	1.0	129,116
ADMIN FINANCIAL MANAGEMENT	00037A	1.0	90,839	1.0	90,839
CHIEF OF LEGAL SERVICES	00239A	1.0	96,760	1.0	96,760
DEPUTY CHIEF OF LEGAL SERVICES	00037A	1.0	94,538	1.0	94,538
SENIOR LEGAL COUNSEL	00034A	1.0	66,285	1.0	68,711
SYSTEMS ANALYST	00024A	1.0	60,403	1.0	60,403
<b>Subtotal</b>		<b>6.0</b>	<b>\$537,941</b>	<b>6.0</b>	<b>\$540,367</b>
<b>Unclassified</b>					
DIRECTOR, DEPARTMENT OF BUSINESS	00945KF	1.0	101,598	1.0	101,598
PROJECT COORDINATOR	00026A	1.0	72,244	1.0	72,244
EXECUTIVE SECRETARY	00819A	1.0	40,154	1.0	41,226
<b>Subtotal</b>		<b>3.0</b>	<b>\$213,996</b>	<b>3.0</b>	<b>\$215,068</b>
Turnover		-	(69,373)	-	(34,355)
<b>Subtotal</b>		<b>-</b>	<b>(\$69,373)</b>	<b>-</b>	<b>(\$34,355)</b>
<b>Total Salaries</b>		<b>9.0</b>	<b>\$682,564</b>	<b>9.0</b>	<b>\$721,080</b>
<b>Benefits</b>					
Payroll Accrual			3,817		4,120
FICA			51,143		54,399
Retiree Health			46,825		55,070
Health Benefits			105,038		123,770
Retirement			151,392		173,764
<b>Subtotal</b>			<b>\$358,215</b>		<b>\$411,123</b>
<b>Total Salaries and Benefits</b>		<b>9.0</b>	<b>\$1,040,779</b>	<b>9.0</b>	<b>\$1,132,203</b>
<b>Cost Per FTE Position (excluding Statewide Benefit Assessment)</b>			<b>\$115,642</b>		<b>\$125,800</b>
<b>Statewide Benefit Assessment</b>			<b>\$25,596</b>		<b>\$27,042</b>
<b>Payroll Costs</b>		<b>9.0</b>	<b>\$1,066,375</b>	<b>9.0</b>	<b>\$1,159,245</b>
<b>Purchased Services</b>					
Other Contracts			3,452		3,452
<b>Subtotal</b>			<b>\$3,452</b>		<b>\$3,452</b>
<b>Total Personnel</b>		<b>9.0</b>	<b>\$1,069,827</b>	<b>9.0</b>	<b>\$1,162,697</b>
<b>Distribution By Source Of Funds</b>					
General Revenue		9.0	\$1,069,827	9.0	\$1,162,697
<b>Total All Funds</b>		<b>9.0</b>	<b>\$1,069,827</b>	<b>9.0</b>	<b>\$1,162,697</b>



# Performance Measures

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## Department Of Business Regulation Central Management

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### *Online License Issuance*

The figures below represent the percentage of licenses which are issued via the eLicensing system. [Performance data and targets are provided by State fiscal year. Actual FY13 data will be available at the end of the fiscal year.]

	2011	2012	2013	2014
<b>Target</b>	N/A	N/A	95.0%	95.0%
<b>Actual</b>	80.6%	93.2%	--	--

### *Department Rules & Regulations Reviewed*

The figures below represent the percentage of Department rules and regulations reviewed over the course of the calendar year. This process has recently been updated to provide for a more thorough and in-depth review. These comprehensive reviews require considerably more scrutiny and focus, which has provided for new measure objectives. [Performance data and targets are provided by State fiscal year. The 2013 Actual figure represents performance data from the first four months of FY 2013 (7/1/12 through 10/31/12).]

	2011	2012	2013	2014
<b>Target</b>	100.0%	100.0%	30.0%	25.0%
<b>Actual</b>	100.0%	100.0%	8.6%	--

# The Program

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## Department Of Business Regulation Banking Regulation

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### **Program Mission**

To charter, license and ensure compliance with statutory requirements for the safe and sound operation of regulated financial institutions, Rhode Island bank holding companies, credit unions and licensees in order to protect the public interest.

### **Program Description**

Banking Regulation provides regulatory oversight of state-chartered financial institutions, credit unions, Rhode Island bank holding companies and licensees through financial examinations and reviews to determine compliance with state banking laws, financial solvency, and safety and soundness operations.

Banking Regulation is responsible for regulating, monitoring and examining fifteen (15) state chartered financial institutions, seven (7) Rhode Island bank holding companies, ten (10) credit unions, seven (7) interstate banks and approximately nine hundred eighteen (918) company licensees (including four hundred ninety (493) registered debt collectors) operating from one thousand six hundred twenty seven (1,627) licensed locations (including nine hundred fifty eight (958) debt collector locations) and one thousand three hundred six (1,306) mortgage loan originators as of July 2011. The Division accomplishes its program objectives through the process of licensing, chartering and examining financial institutions, Rhode Island bank holding companies, credit unions, branches of interstate banks, and licensees. The purposes of examinations are to determine financial solvency and compliance with Rhode Island banking laws and regulations for the protection of depositors and the public interest. The Division reviews and conducts hearings on applications filed by financial institutions, listed above. Licensees include lenders, loan brokers, small loan lenders, foreign exchange transaction businesses, sellers of checks, electronic money transmitters, check cashers, debt-management companies, and mortgage loan originators. The Division enforces statutes relating to state usury laws and conducts administrative hearings and consumer complaint reviews when required.

### **Statutory History**

R.I.G.L. Chapters §§19-1 to 19-14.10 charge the Division of Banking with the regulation, licensing, or registration of financial institutions, Rhode Island bank holding companies, credit unions and licensees (lenders, loan brokers, small loan lenders, mortgage loan originators, foreign exchange transaction businesses, sellers of checks, electronic money transmitters, check cashers, and debt management companies and debt collectors.) RI General Laws §§6-26 to 6-27 relate to Interest, Usury and Truth in Lending. R.I.G.L. §§34-23 to 34-27 relate to Mortgages. R.I.G.L. §§19-14.3 to 19-14.8 relate to the Sale of Checks, Electronic Money Transfers, Foreign Exchange Transactions, Insurance Premium Finance Agreements and Debt Management Companies. Rhode Island General Laws §19-14.9 relates to the registration of debt collectors. R.I.G.L. §19-14.10 relates to the licensing and supervision of mortgage loan originators.

# The Budget

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## Department Of Business Regulation Banking Regulation

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	2011 Audited	2012 Audited	2013 Enacted	2013 Revised	2014 Recommend
<b>Expenditures By Subprogram</b>					
Operations	1,289,576	1,405,880	1,762,766	1,897,529	1,840,225
<b>Total Expenditures</b>	<b>\$1,289,576</b>	<b>\$1,405,880</b>	<b>\$1,762,766</b>	<b>\$1,897,529</b>	<b>\$1,840,225</b>
<b>Expenditures By Object</b>					
Personnel	1,228,784	1,299,529	1,601,614	1,737,577	1,680,273
Operating Supplies and Expenses	48,055	104,445	156,152	154,952	154,952
<b>Subtotal: Operating Expenditures</b>	<b>1,276,839</b>	<b>1,403,974</b>	<b>1,757,766</b>	<b>1,892,529</b>	<b>1,835,225</b>
Capital Purchases and Equipment	12,737	1,906	5,000	5,000	5,000
<b>Total Expenditures</b>	<b>\$1,289,576</b>	<b>\$1,405,880</b>	<b>\$1,762,766</b>	<b>\$1,897,529</b>	<b>\$1,840,225</b>
<b>Expenditures By Funds</b>					
General Revenue	1,259,413	1,327,986	1,637,766	1,772,529	1,715,225
Restricted Receipts	30,163	77,894	125,000	125,000	125,000
<b>Total Expenditures</b>	<b>\$1,289,576</b>	<b>\$1,405,880</b>	<b>\$1,762,766</b>	<b>\$1,897,529</b>	<b>\$1,840,225</b>

# Personnel

## Department Of Business Regulation Banking Regulation

	Grade	FY 2013		FY 2014	
		FTE	Cost	FTE	Cost
<b>Classified</b>					
SUPERVISOR OF EXAMINATIONS	00037A	1.0	93,744	1.0	93,744
ASSISTANT SUPERVISOR OF EXAMINATIONS	00035A	4.0	373,279	4.0	377,626
STATE CHIEF BANK EXAMINER	00039A	1.0	79,042	1.0	81,967
PRINCIPAL BANK EXAMINER	00031A	1.0	71,595	1.0	71,595
PRINCIPAL LICENSING EXAMINER - BANKING AND	00031A	2.0	139,085	2.0	141,241
SENIOR BANK EXAMINER	00028A	2.0	131,790	2.0	131,790
SYSTEMS ANALYST	00024A	1.0	60,278	1.0	60,278
BANK EXAMINER	00024A	3.0	141,020	3.0	144,328
LICENSING AIDE	00015A	1.0	42,997	1.0	42,997
<b>Subtotal</b>		<b>16.0</b>	<b>\$1,132,830</b>	<b>16.0</b>	<b>\$1,145,566</b>
Turnover		-	(34,775)	-	(110,841)
<b>Subtotal</b>		<b>-</b>	<b>(\$34,775)</b>	<b>-</b>	<b>(\$110,841)</b>
<b>Total Salaries</b>		<b>16.0</b>	<b>\$1,098,055</b>	<b>16.0</b>	<b>\$1,034,725</b>
<b>Benefits</b>					
Payroll Accrual			6,146		6,120
FICA			84,001		80,052
Retiree Health			75,326		79,916
Health Benefits			187,962		187,193
Retirement			243,550		251,665
<b>Subtotal</b>			<b>\$596,985</b>		<b>\$604,946</b>
<b>Total Salaries and Benefits</b>		<b>16.0</b>	<b>\$1,695,040</b>	<b>16.0</b>	<b>\$1,639,671</b>
<b>Cost Per FTE Position (excluding Statewide Benefit Assessment)</b>			<b>\$105,940</b>		<b>\$102,479</b>
<b>Statewide Benefit Assessment</b>			<b>\$41,177</b>		<b>\$39,242</b>
<b>Payroll Costs</b>		<b>16.0</b>	<b>\$1,736,217</b>	<b>16.0</b>	<b>\$1,678,913</b>
<b>Purchased Services</b>					
Clerical and Temporary Services			720		720
Other Contracts			640		640
<b>Subtotal</b>			<b>\$1,360</b>		<b>\$1,360</b>
<b>Total Personnel</b>		<b>16.0</b>	<b>\$1,737,577</b>	<b>16.0</b>	<b>\$1,680,273</b>
<b>Distribution By Source Of Funds</b>					
General Revenue		16.0	\$1,737,577	16.0	\$1,680,273
<b>Total All Funds</b>		<b>16.0</b>	<b>\$1,737,577</b>	<b>16.0</b>	<b>\$1,680,273</b>

# Performance Measures

## Department Of Business Regulation Banking Regulation

### *Timeliness of License Issuance*

The figures below represent the average amount of time (in days) it takes to issue a license. [Performance data and targets are provided by State fiscal year. The 2012 Actual figure represents performance data from the last three months of FY2012 (4/1/12 through 6/30/12); because some cases begun within that period carried into FY 2013, the FY 2012 Actual figure is not representative of anticipated performance. The 2013 Actual figure represents performance data from the first four months of FY 2013 (7/1/12 through 10/31/12).]

	2011	2012	2013	2014
<b>Target</b>	N/A	N/A	155	90
<b>Actual</b>	N/A	47	46	--

### *Timeliness of Examinations*

The figures below represent the average amount of time (in days) it takes to conduct an examination. [Performance data and targets are provided by State fiscal year. The 2012 Actual figure represents performance data from the last four months of FY2012 (3/1/12 through 6/30/12); because some cases begun within that period carried into FY 2013, the FY 2012 Actual figure is not representative of anticipated performance. The 2013 Actual figure represents performance data from the first four months of FY 2013 (7/1/12 through 10/31/12).]

	2011	2012	2013	2014
<b>Target</b>	N/A	N/A	82	82
<b>Actual</b>	N/A	40	40	--

### *Timeliness of Complaint Resolution*

The figures below represent the average amount of time (in days) it takes to resolve a complaint. [Performance data and targets are provided by State fiscal year. The 2013 Actual figure represents performance data from the first four months of FY 2013 (7/1/12 through 10/31/12). Because some cases begun within that period have not concluded, the FY 2013 Actual figure is not representative of anticipated performance.]

	2011	2012	2013	2014
<b>Target</b>	N/A	N/A	360	180
<b>Actual</b>	N/A	N/A	32	--

# The Program

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## Department Of Business Regulation Securities Regulation

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### **Program Mission**

To enforce compliance with the applicable provisions of state laws and regulations related to the securities industry, franchises, charities, fund-raisers, and time-shares.

### **Program Description**

Securities Regulation is responsible for the registration of certain securities, the licensing and regulation of broker-dealers, sales representatives, certain investment advisers and certain investment adviser representatives.

The division is also responsible for enforcing compliance with the state's Franchise Investment Act, the registration of charitable organizations and fundraising groups, and the state's Real Estate Time-Share Act. In FY 2011 the division processed approximately 92,610 licenses and 11,669 registrations, conducted two (2) on-site examination of broker-dealer, investigated 29 complaints, and instituted 23 enforcement actions, pursuant to applicable state and federal laws and regulations.

### **Statutory History**

The division is charged with the administration and enforcement of the Rhode Island Uniform Securities Act ("RIUSA"), R.I.G.L. §7-11; the Franchise Investment Act, R.I.G.L. §19-28.1; the Charitable Solicitation Act, R.I.G.L. §5-53.1; and the Real Estate Time-Share Act, R.I.G.L. §34-41.

# The Budget

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## Department Of Business Regulation Securities Regulation

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	2011 Audited	2012 Audited	2013 Enacted	2013 Revised	2014 Recommend
<b>Expenditures By Subprogram</b>					
Operations	755,607	826,792	1,083,375	940,224	995,090
<b>Total Expenditures</b>	<b>\$755,607</b>	<b>\$826,792</b>	<b>\$1,083,375</b>	<b>\$940,224</b>	<b>\$995,090</b>
<b>Expenditures By Object</b>					
Personnel	731,375	797,937	1,043,652	902,701	957,567
Operating Supplies and Expenses	17,857	18,753	39,723	37,523	37,523
<b>Subtotal: Operating Expenditures</b>	<b>749,232</b>	<b>816,690</b>	<b>1,083,375</b>	<b>940,224</b>	<b>995,090</b>
Capital Purchases and Equipment	6,375	10,102	-	-	-
<b>Total Expenditures</b>	<b>\$755,607</b>	<b>\$826,792</b>	<b>\$1,083,375</b>	<b>\$940,224</b>	<b>\$995,090</b>
<b>Expenditures By Funds</b>					
General Revenue	752,088	824,599	1,068,375	925,224	980,090
Restricted Receipts	3,519	2,193	15,000	15,000	15,000
<b>Total Expenditures</b>	<b>\$755,607</b>	<b>\$826,792</b>	<b>\$1,083,375</b>	<b>\$940,224</b>	<b>\$995,090</b>

# Personnel

## Department Of Business Regulation Securities Regulation

	Grade	FY 2013		FY 2014	
		FTE	Cost	FTE	Cost
<b>Classified</b>					
DEPUTY DIRECTOR DEPARTMENT OF BUSINESS	00044A	1.0	129,687	1.0	129,687
CHIEF SECURITIES EXAMINER	00037A	1.0	86,317	1.0	86,317
PRINCIPAL SECURITIES EXAMINER	00031A	1.0	72,529	1.0	72,529
SENIOR SECURITIES EXAMINER	00028A	1.0	59,556	1.0	61,936
SECURITIES EXAMINER	00024A	3.0	153,446	3.0	156,398
ASSISTANT ADMINISTRATIVE OFFICER	00021A	1.0	40,422	1.0	41,453
LICENSING AIDE	00015A	1.0	37,389	1.0	37,389
<b>Subtotal</b>		<b>9.0</b>	<b>\$579,346</b>	<b>9.0</b>	<b>\$585,709</b>
Turnover		-	(24,000)	-	(12,000)
<b>Subtotal</b>		<b>-</b>	<b>(\$24,000)</b>	<b>-</b>	<b>(\$12,000)</b>
<b>Total Salaries</b>		<b>9.0</b>	<b>\$555,346</b>	<b>9.0</b>	<b>\$573,709</b>
<b>Benefits</b>					
Payroll Accrual			3,133		3,285
FICA			41,413		43,167
Retiree Health			38,130		43,891
Health Benefits			120,550		133,746
Retirement			123,285		138,218
<b>Subtotal</b>			<b>\$326,511</b>		<b>\$362,307</b>
<b>Total Salaries and Benefits</b>		<b>9.0</b>	<b>\$881,857</b>	<b>9.0</b>	<b>\$936,016</b>
<b>Cost Per FTE Position (excluding Statewide Benefit Assessment)</b>			<b>\$97,984</b>		<b>\$104,002</b>
<b>Statewide Benefit Assessment</b>			<b>\$20,844</b>		<b>\$21,551</b>
<b>Payroll Costs</b>		<b>9.0</b>	<b>\$902,701</b>	<b>9.0</b>	<b>\$957,567</b>
<b>Total Personnel</b>		<b>9.0</b>	<b>\$902,701</b>	<b>9.0</b>	<b>\$957,567</b>
<b>Distribution By Source Of Funds</b>					
General Revenue		9.0	\$902,701	9.0	\$957,567
<b>Total All Funds</b>		<b>9.0</b>	<b>\$902,701</b>	<b>9.0</b>	<b>\$957,567</b>



# Performance Measures

## Department Of Business Regulation Securities Regulation

### *Timeliness of License Issuance*

The figures below represent the average amount of time (in days) it takes to issue a license. [Performance data and targets are provided by State fiscal year. The 2012 Actual figure represents performance data from the last nine months of FY2012 (10/1/11 through 6/30/12). The 2013 Actual figure represents performance data from the first four months of FY 2013 (7/1/12 through 10/31/12). Because some cases begun within that period have not concluded, the FY 2013 Actual figure is not representative of anticipated performance.]

	2011	2012	2013	2014
<b>Target</b>	N/A	N/A	14	14
<b>Actual</b>	N/A	10	10	--

### *Timeliness of Examinations*

The figures below represent the average amount of time (in days) it takes to conduct an examination. [Performance data and targets are provided by State fiscal year. The 2012 Actual figure represents performance data from the last two months of FY2012 (5/1/12 through 6/30/12); because some cases begun within that period carried into FY 2013, the FY 2012 Actual figure is not representative of anticipated performance. The 2013 Actual figure represents performance data from the first four months of FY 2013 (7/1/12 through 10/31/12).]

	2011	2012	2013	2014
<b>Target</b>	N/A	N/A	46	46
<b>Actual</b>	N/A	13	12	--

### *Timeliness of Complaint Resolution*

The figures below represent the average amount of time (in days) it takes to resolve a complaint. [Performance data and targets are provided by State fiscal year. The 2013 Actual figure represents performance data from the first four months of FY 2013 (7/1/12 through 10/31/12). Because some cases begun within that period have not concluded, the FY 2013 Actual figure is not representative of anticipated performance.]

	2011	2012	2013	2014
<b>Target</b>	N/A	N/A	360	180
<b>Actual</b>	N/A	N/A	35	--

# The Program

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## Department Of Business Regulation Insurance Regulation

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### **Program Mission**

To monitor effectively the financial condition and market conduct activities of insurance companies licensed to do business in the State of Rhode Island.

To monitor activities of all licensees such as producers, adjusters and appraisers.

To ensure consumer access to an equitable insurance market and respond to consumer inquiries and complaints.

To maintain accreditation by the National Association of Insurance Commissioners.

### **Program Description**

The Insurance Division is responsible for conducting financial examinations of domestic insurance companies to ensure financial solvency and market conduct examinations of domestic or foreign insurance companies to ensure compliance with the insurance statutes and regulations. The program performs several licensing functions including, but not limited to, the licensing of companies, producers, adjusters and appraisers. The program also reviews rate and form filings for the Life, Accident and Health, and Property and Casualty lines of business for compliance with state statutes and regulations, and addresses consumer complaints for these lines of business. The program monitors and introduces legislation in order to maintain accreditation by the National Association of Insurance Commissioners, which it initially received in June of 1993. The division was re-accredited in December 1998, December 2003, and again in June 2009, each time receiving the maximum accreditation period of five years.

### **Statutory History**

All chapters of R.I.G.L. §§27-1,42-14, and 28-29 through 28-38, and all Insurance Division regulations.

# The Budget

## Department Of Business Regulation Insurance Regulation

	2011 Audited	2012 Audited	2013 Enacted	2013 Revised	2014 Recommend
<b>Expenditures By Subprogram</b>					
Operations	5,397,541	4,736,942	5,201,393	5,174,626	5,313,467
<b>Total Expenditures</b>	<b>\$5,397,541</b>	<b>\$4,736,942</b>	<b>\$5,201,393</b>	<b>\$5,174,626</b>	<b>\$5,313,467</b>
<b>Expenditures By Object</b>					
Personnel	5,219,071	4,590,852	4,969,014	4,945,711	5,083,864
Operating Supplies and Expenses	169,545	139,996	228,879	225,415	226,103
<b>Subtotal: Operating Expenditures</b>	<b>5,388,616</b>	<b>4,730,848</b>	<b>5,197,893</b>	<b>5,171,126</b>	<b>5,309,967</b>
Capital Purchases and Equipment	8,925	6,094	3,500	3,500	3,500
<b>Total Expenditures</b>	<b>\$5,397,541</b>	<b>\$4,736,942</b>	<b>\$5,201,393</b>	<b>\$5,174,626</b>	<b>\$5,313,467</b>
<b>Expenditures By Funds</b>					
General Revenue	3,984,789	3,666,791	3,916,525	3,853,240	3,967,883
Federal Funds	465,176	-	-	-	-
Restricted Receipts	947,576	1,070,151	1,284,868	1,321,386	1,345,584
<b>Total Expenditures</b>	<b>\$5,397,541</b>	<b>\$4,736,942</b>	<b>\$5,201,393</b>	<b>\$5,174,626</b>	<b>\$5,313,467</b>

# Personnel

## Department Of Business Regulation Insurance Regulation

	Grade	FY 2013		FY 2014	
		FTE	Cost	FTE	Cost
<b>Classified</b>					
DEPUTY DIRECTOR DEPARTMENT OF BUSINESS	00044A	1.0	134,756	1.0	134,756
CHIEF INSURANCE EXAMINER	00039A	2.0	215,460	2.0	218,148
CHF PROP & CASULTY INSUR ANAL	00037A	1.0	100,180	1.0	100,180
DEPUTY CHIEF OF LEGAL SERVICES	00037A	1.0	94,657	1.0	94,657
INSURANCE EXAMINER-IN-CHARGE	00036A	7.0	676,479	7.0	676,479
SENIOR INSURANCE RATE ANALYST	00031A	2.0	158,215	2.0	158,215
PRINCIPAL INSURANCE EXAMINER EDP AND	00031A	1.0	72,475	1.0	72,475
MARKET CONDUCT EXMINER IN CHG	00036A	1.0	71,489	1.0	74,098
SENIOR INSURANCE EXAMINER	00028A	4.0	277,263	4.0	278,762
SENIOR MARKET CONDUCT EXAMINER	00028A	2.0	127,155	2.0	129,037
ADMINISTRATIVE OFFICER	00024A	1.0	60,278	1.0	60,278
PRINCIPAL LICENSING INSURANCE EXAMINER	00031A	1.0	59,244	1.0	61,401
INS RATE ANALYST (HEALTH)	00028A	3.0	160,994	3.0	173,399
INSURANCE EXAMINER	00024A	3.0	140,588	3.0	143,412
CLERK SECRETARY	00016A	1.0	45,932	1.0	45,932
INSURANCE RATE ANALYST ASST	00024A	1.0	44,035	1.0	45,449
LICENSING AIDE	00015A	3.0	122,552	3.0	122,552
<b>Subtotal</b>		<b>35.0</b>	<b>\$2,561,752</b>	<b>35.0</b>	<b>\$2,589,230</b>
<b>Unclassified</b>					
DIRECTOR OF CONSUMER	00835A	1.0	59,245	-	-
ADMINISTRATIVE SECRETARY	00816A	1.0	51,689	1.0	53,360
ACCOUNTANT	00818A	1.0	47,420	1.0	47,420
<b>Subtotal</b>		<b>3.0</b>	<b>\$158,354</b>	<b>2.0</b>	<b>\$100,780</b>
Turnover		-	(211,085)	-	(163,956)
<b>Subtotal</b>		<b>-</b>	<b>(\$211,085)</b>	<b>-</b>	<b>(\$163,956)</b>
<b>Total Salaries</b>		<b>38.0</b>	<b>\$2,509,021</b>	<b>37.0</b>	<b>\$2,526,054</b>
<b>Benefits</b>					
Payroll Accrual			14,011		14,756
FICA			190,265		193,275
Retiree Health			172,122		194,177
Health Benefits			388,908		416,727
Retirement			556,501		612,232
<b>Subtotal</b>			<b>\$1,321,807</b>		<b>\$1,431,167</b>
<b>Total Salaries and Benefits</b>		<b>38.0</b>	<b>\$3,830,828</b>	<b>37.0</b>	<b>\$3,957,221</b>
<b>Cost Per FTE Position (excluding Statewide Benefit Assessment)</b>			<b>\$100,811</b>		<b>\$106,952</b>
<b>Statewide Benefit Assessment</b>			<b>\$94,085</b>		<b>\$95,345</b>
<b>Payroll Costs</b>		<b>38.0</b>	<b>\$3,924,913</b>	<b>37.0</b>	<b>\$4,052,566</b>

# Personnel

## Department Of Business Regulation Insurance Regulation

	Grade	FY 2013		FY 2014	
		FTE	Cost	FTE	Cost
<b>Purchased Services</b>					
Clerical and Temporary Services			200		200
Management & Consultant Services			1,008,150		1,018,650
Legal Services			2,448		2,448
Training and Educational Services			10,000		10,000
<b>Subtotal</b>			<b>\$1,020,798</b>		<b>\$1,031,298</b>
<b>Total Personnel</b>		<b>38.0</b>	<b>\$4,945,711</b>	<b>37.0</b>	<b>\$5,083,864</b>
<b>Distribution By Source Of Funds</b>					
General Revenue		37.0	\$3,750,197	36.0	\$3,864,840
Restricted Receipts		1.0	\$1,195,514	1.0	\$1,219,024
<b>Total All Funds</b>		<b>38.0</b>	<b>\$4,945,711</b>	<b>37.0</b>	<b>\$5,083,864</b>

# Performance Measures

## Department Of Business Regulation Insurance Regulation

### *Timeliness of License Issuance*

The figures below represent the average amount of time (in days) it takes to issue a license. [Performance data and targets are provided by State fiscal year. The 2012 Actual figure represents performance data from the last eight months of FY2012 (11/1/11 through 6/30/12). The 2013 Actual figure represents performance data from the first four months of FY 2013 (7/1/12 through 10/31/12).]

	2011	2012	2013	2014
<b>Target</b>	N/A	N/A	18	18
<b>Actual</b>	N/A	10	14	--

### *Timeliness of Examinations*

The figures below represent the average amount of time (in days) it takes to conduct an examination. [Performance data and targets are provided by State fiscal year. The 2012 Actual figure represents performance data from the last month of FY2012 (6/1/12 through 6/30/12). The 2013 Actual figure represents performance data from the first four months of FY 2013 (7/1/12 through 10/31/12).]

	2011	2012	2013	2014
<b>Target</b>	N/A	N/A	278	278
<b>Actual</b>	N/A	266	221	--

### *Timeliness of Complaint Resolution*

The figures below represent the average amount of time (in days) it takes to resolve a complaint. [Performance data and targets are provided by State fiscal year.]

	2011	2012	2013	2014
<b>Target</b>	N/A	N/A	360	180
<b>Actual</b>	N/A	N/A	--	--

# The Program

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## Department Of Business Regulation Board of Accountancy

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### **Program Mission**

The board intends to continue to intensify its analysis of continuing education records, as well as firm compliance with peer reviews, to efficiently process license renewals and responses, and to commence and resolve disciplinary actions efficiently and promptly.

### **Program Description**

The Board of Accountancy is an autonomous board that is responsible for the administration of the licensing of certified public accountants, public accountants, partnerships, corporations, and sole proprietorships. It processes applications and fees, and issues initial certificates and permits to regulated business, occupations and professions.

The board is responsible for governing the conduct of assigned licensees in order to comply with statutory provisions of the law and to promote the continued welfare of the general public. This includes recommending approval, denial, suspension or revocation of licenses or the imposition of such sanctions or penalties allowed by law.

Hearings are held when required in order to resolve complaints and to act upon the denial, suspension or revocation of licenses. The board investigates complaints from the general public in all areas of licensing addressed above.

Board personnel oversee the analysis of each CPA or PA application prior to Board review. In addition, Board personnel provide the general public with application and licensing information regarding all certified public accountants and public accountants and update monthly the listing of individual licensees and CPA firms on the Department of Business Regulation website, which facilitates information to the general public.

### **Statutory History**

R.I.G.L. §§5-3.1 et seq. (1956) relate to the Board of Accountancy.

# The Budget

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## Department Of Business Regulation Board of Accountancy

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	<b>2011 Audited</b>	<b>2012 Audited</b>	<b>2013 Enacted</b>	<b>2013 Revised</b>	<b>2014 Recommend</b>
<b>Expenditures By Subprogram</b>					
Operations	150,884	109,452	82,483	79,464	81,034
<b>Total Expenditures</b>	<b>\$150,884</b>	<b>\$109,452</b>	<b>\$82,483</b>	<b>\$79,464</b>	<b>\$81,034</b>
<b>Expenditures By Object</b>					
Personnel	143,990	103,788	72,714	69,695	71,265
Operating Supplies and Expenses	6,894	5,664	9,769	9,769	9,769
<b>Subtotal: Operating Expenditures</b>	<b>150,884</b>	<b>109,452</b>	<b>82,483</b>	<b>79,464</b>	<b>81,034</b>
<b>Total Expenditures</b>	<b>\$150,884</b>	<b>\$109,452</b>	<b>\$82,483</b>	<b>\$79,464</b>	<b>\$81,034</b>
<b>Expenditures By Funds</b>					
General Revenue	150,884	109,452	82,483	79,464	81,034
<b>Total Expenditures</b>	<b>\$150,884</b>	<b>\$109,452</b>	<b>\$82,483</b>	<b>\$79,464</b>	<b>\$81,034</b>



# Personnel

## Department Of Business Regulation Board of Accountancy

	Grade	FY 2013		FY 2014	
		FTE	Cost	FTE	Cost
<b>Unclassified</b>					
ADMINISTRATIVE AIDE	00114A	1.0	40,191	1.0	40,191
<b>Subtotal</b>		<b>1.0</b>	<b>\$40,191</b>	<b>1.0</b>	<b>\$40,191</b>
<b>Total Salaries</b>		<b>1.0</b>	<b>\$40,191</b>	<b>1.0</b>	<b>\$40,191</b>
<b>Benefits</b>					
Payroll Accrual			224		229
FICA			3,075		3,075
Retiree Health			2,757		3,070
Health Benefits			6,142		6,642
Retirement			8,914		9,666
<b>Subtotal</b>			<b>\$21,112</b>		<b>\$22,682</b>
<b>Total Salaries and Benefits</b>		<b>1.0</b>	<b>\$61,303</b>	<b>1.0</b>	<b>\$62,873</b>
<b>Cost Per FTE Position (excluding Statewide Benefit Assessment)</b>			<b>\$61,303</b>		<b>\$62,873</b>
<b>Statewide Benefit Assessment</b>			<b>\$1,507</b>		<b>\$1,507</b>
<b>Payroll Costs</b>		<b>1.0</b>	<b>\$62,810</b>	<b>1.0</b>	<b>\$64,380</b>
<b>Purchased Services</b>					
Legal Services			6,885		6,885
<b>Subtotal</b>			<b>\$6,885</b>		<b>\$6,885</b>
<b>Total Personnel</b>		<b>1.0</b>	<b>\$69,695</b>	<b>1.0</b>	<b>\$71,265</b>
<b>Distribution By Source Of Funds</b>					
General Revenue		1.0	\$69,695	1.0	\$71,265
<b>Total All Funds</b>		<b>1.0</b>	<b>\$69,695</b>	<b>1.0</b>	<b>\$71,265</b>

# The Program

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## Department Of Business Regulation Commercial Licensing, Racing & Athletics

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### Program Mission

To increase the efficiency and effectiveness of occupational licensing programs and inspections in order to safeguard the health, safety, and welfare of the general public; to enforce, adjust, amend, and interpret all rules and regulations governing pari-mutuel wagering sports and all professional boxing, wrestling, kickboxing and mixed martial arts events in the state.

### Program Description

Commercial Licensing and Racing and Athletics is responsible for the licensing and regulation of real estate agents, brokers and appraisers, auto body and salvage re-builder shops, auto wrecking and salvage yards, glass installation, \*travel agencies and travel agents, upholsterers, \*alarm system installers, auctioneers, liquor wholesalers, breweries, wineries, salespersons (representing wholesalers) and agents (representing manufacturers and distillers), Class G (boat/airline/railroads) license holders, line-cleaners, and mobile and manufactured homes and parks, and the enforcement of unit pricing, motor fuel advertising and health club pre-opening laws. The division is also responsible for supervising the enforcement of laws related to licensing and regulation of racing and athletics activities, including dog racing, boxing, wrestling, kickboxing and simulcast wagering and the accounting and collection of racing taxes and fees as specified by state law.

The program provides the general public with application and licensing information for various occupations, businesses and professions. It investigates complaints received from the general public in all areas of licensing. The division also oversees simulcast wagering operations at the Twin River and Newport Grand facilities and conducts and participates in hearings, collects tax revenue and issues occupational licenses.

### Statutory History

R.I.G.L. §5-58 relates to auctioneers; R.I.G.L. §5-20.5 relates to real estate; R.I.G.L. §5-20.7 relates to real estate appraisers; R.I.G.L. §5-38 relates to automobile body repair shops; R.I.G.L. §5-50 relates to pre-opening of health club sales campaigns; \*R.I.G.L. §5-52 relates to travel agencies; \*R.I.G.L. §5-57 relates to burglar and hold-up alarm businesses; R.I.G.L. §6-31 relates to unit pricing; R.I.G.L. §§23-26 relates to bedding and upholstered furniture; R.I.G.L. §§31-44 & §§31-44.1 relate to mobile and manufactured homes; R.I.G.L. §42-14.2 relates to auto wrecking and salvage yards; R.I.G.L. §§31-37 relates to advertising and sale of motor fuel at retail, R.I.G.L. §31-46-7 relates to auto body salvage re-builders' licenses; and R.I.G.L. §3-1 relates to alcoholic beverages. R.I.G.L. §41-1 established the Commission on Horse Racing and Athletics in 1956. In 1987, the general laws were amended abolishing the commission and creating the Division of Racing and Athletics within the Department of Business Regulation.

\*Travel repealed on 6-6-2008

\*Alarms Regulation transferred to Department of Labor and Training on 7-1-2008.

# The Budget

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## Department Of Business Regulation Commercial Licensing, Racing & Athletics

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	2011 Audited	2012 Audited	2013 Enacted	2013 Revised	2014 Recommend
<b>Expenditures By Subprogram</b>					
Operations	948,592	889,053	1,179,923	1,177,602	1,208,270
<b>Total Expenditures</b>	<b>\$948,592</b>	<b>\$889,053</b>	<b>\$1,179,923</b>	<b>\$1,177,602</b>	<b>\$1,208,270</b>
<b>Expenditures By Object</b>					
Personnel	920,009	839,659	1,008,131	978,557	1,008,176
Operating Supplies and Expenses	28,583	39,292	88,591	115,844	116,893
Assistance and Grants	-	-	80,000	80,000	80,000
<b>Subtotal: Operating Expenditures</b>	<b>948,592</b>	<b>878,951</b>	<b>1,176,722</b>	<b>1,174,401</b>	<b>1,205,069</b>
Capital Purchases and Equipment	-	10,102	3,201	3,201	3,201
<b>Total Expenditures</b>	<b>\$948,592</b>	<b>\$889,053</b>	<b>\$1,179,923</b>	<b>\$1,177,602</b>	<b>\$1,208,270</b>
<b>Expenditures By Funds</b>					
General Revenue	662,461	569,006	719,111	689,415	707,941
Restricted Receipts	286,131	320,047	460,812	488,187	500,329
<b>Total Expenditures</b>	<b>\$948,592</b>	<b>\$889,053</b>	<b>\$1,179,923</b>	<b>\$1,177,602</b>	<b>\$1,208,270</b>

# Personnel

## Department Of Business Regulation Commercial Licensing, Racing & Athletics

	Grade	FY 2013		FY 2014	
		FTE	Cost	FTE	Cost
<b>Classified</b>					
ADMINSTRATOR - REAL ESTATE	00235A	1.0	87,872	1.0	87,872
CHIEF LICENSING EXAMINER-RACING & PARI-MUTUAL OPERATIONS SPECIALIST	00033A	1.0	70,463	1.0	74,146
CHIEF PUBLIC PROTECTION INSPECTOR	00026A	1.0	54,867	1.0	54,867
IMPLEMENTATION AIDE	00032A	1.0	75,058	1.0	75,058
LICENSING AIDE	00022A	1.0	54,323	1.0	54,323
LIQUOR CONTROL INVESTIGATOR	00015A	5.0	198,382	5.0	199,696
LIQUOR CONTROL INVESTIGATOR	00018A	1.0	49,283	1.0	49,283
<b>Subtotal</b>		<b>11.0</b>	<b>\$590,248</b>	<b>11.0</b>	<b>\$595,245</b>
Temporary and Seasonal		-	41,880	-	41,880
<b>Subtotal</b>		<b>-</b>	<b>\$41,880</b>	<b>-</b>	<b>\$41,880</b>
<b>Total Salaries</b>		<b>11.0</b>	<b>\$632,128</b>	<b>11.0</b>	<b>\$637,125</b>
<b>Benefits</b>					
Payroll Accrual			3,275		3,368
FICA			48,358		48,740
Retiree Health			40,491		45,460
Health Benefits			100,214		106,965
Retirement			130,917		143,158
<b>Subtotal</b>			<b>\$323,255</b>		<b>\$347,691</b>
<b>Total Salaries and Benefits</b>		<b>11.0</b>	<b>\$955,383</b>	<b>11.0</b>	<b>\$984,816</b>
<b>Cost Per FTE Position (excluding Statewide Benefit Assessment)</b>			<b>\$86,853</b>		<b>\$89,529</b>
<b>Statewide Benefit Assessment</b>			<b>\$22,134</b>		<b>\$22,320</b>
<b>Payroll Costs</b>		<b>11.0</b>	<b>\$977,517</b>	<b>11.0</b>	<b>\$1,007,136</b>
<b>Purchased Services</b>					
Clerical and Temporary Services			640		640
Other Contracts			400		400
<b>Subtotal</b>			<b>\$1,040</b>		<b>\$1,040</b>
<b>Total Personnel</b>		<b>11.0</b>	<b>\$978,557</b>	<b>11.0</b>	<b>\$1,008,176</b>
<b>Distribution By Source Of Funds</b>					
General Revenue		7.0	\$644,981	7.0	\$663,507
Restricted Receipts		4.0	\$333,576	4.0	\$344,669
<b>Total All Funds</b>		<b>11.0</b>	<b>\$978,557</b>	<b>11.0</b>	<b>\$1,008,176</b>

# Performance Measures

## Department Of Business Regulation Commercial Licensing, Racing & Athletics

### *Timeliness of License Issuance*

The figures below represent the average amount of time (in days) it takes to issue a license. [Performance data and targets are provided by State fiscal year. The 2013 Actual figure represents performance data from the first four months of FY 2013 (7/1/12 through 10/31/12).]

	2011	2012	2013	2014
<b>Target</b>	N/A	N/A	25	25
<b>Actual</b>	N/A	N/A	4	--

### *Timeliness of Investigations*

The figures below represent the average amount of time (in days) it takes to conduct an investigation. [Performance data and targets are provided by State fiscal year. The 2013 Actual figure represents performance data from the first four months of FY 2013 (7/1/12 through 10/31/12).]

	2011	2012	2013	2014
<b>Target</b>	N/A	N/A	30	30
<b>Actual</b>	N/A	N/A	--	--

### *Timeliness of Complaint Resolution*

The figures below represent the average amount of time (in days) it takes to resolve a complaint. [Performance data and targets are provided by State fiscal year. The 2012 Actual figure represents performance data from the last months of FY2012 (6/1/12 through 6/30/12). The 2013 Actual figure represents performance data from the first four months of FY 2013 (7/1/12 through 10/31/12).]

	2011	2012	2013	2014
<b>Target</b>	N/A	N/A	360	180
<b>Actual</b>	N/A	193	149	--

# The Program

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## Department Of Business Regulation Boards for Design Professionals

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### **Program Mission**

To examine, license, register and act upon complaints brought before the Boards for professional engineers, land surveyors, landscape architects and architects for the purpose of safeguarding the health, safety, and welfare of the public.

### **Program Description**

In the 1998 enacted budget, the Boards for Design Professionals was created as a consolidated program consisting of the Board of Registration for Professional Engineers, the Board of Registration for Professional Land Surveyors, the Board of Examiners of Landscape Architects and the Board of Examination and Registration of Architects.

Each Board is responsible for: examining and registering qualified candidates; issuing license renewals when appropriate; proctoring exams when appropriate; maintaining records of all applicants and licensees; implementing rules and regulation; and hearing and acting upon complaints.

In the FY 2008 enacted budget, the Boards for Design Professionals was moved to the Department of Business Regulation as a division known as Design Professionals.

### **Statutory History**

The Boards of Land Surveyors and Engineers were established by Title 5, Chapter 8 of the Rhode Island General Laws in 1938. In 1990, Chapter 8 was amended and Chapter 8.1 was enacted, creating two Boards – The Board of Engineers and the Board of Land Surveyors, both within the Department of Business Regulation. In 1991, the law was further amended to allow the Boards to become autonomous.

The Board of Architects was established in by Chapter 23-27 of the Rhode Island Public Laws in 1936. This law was repealed in its entirety in 1977, and was replaced by Title 5, Chapter 1 of the Rhode Island General Laws.

The Board of Landscape Architects was established by Title 5, Chapter 51 of the Rhode Island General Laws 1975.

# The Budget

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## Department Of Business Regulation Boards for Design Professionals

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	2011 Audited	2012 Audited	2013 Enacted	2013 Revised	2014 Recommend
<b>Expenditures By Subprogram</b>					
Operations	307,887	313,064	249,799	248,257	253,854
<b>Total Expenditures</b>	<b>\$307,887</b>	<b>\$313,064</b>	<b>\$249,799</b>	<b>\$248,257</b>	<b>\$253,854</b>
<b>Expenditures By Object</b>					
Personnel	253,342	259,679	192,234	190,692	196,289
Operating Supplies and Expenses	54,545	53,385	57,565	57,565	57,565
<b>Subtotal: Operating Expenditures</b>	<b>307,887</b>	<b>313,064</b>	<b>249,799</b>	<b>248,257</b>	<b>253,854</b>
<b>Total Expenditures</b>	<b>\$307,887</b>	<b>\$313,064</b>	<b>\$249,799</b>	<b>\$248,257</b>	<b>\$253,854</b>
<b>Expenditures By Funds</b>					
General Revenue	307,887	313,064	249,799	248,257	253,854
<b>Total Expenditures</b>	<b>\$307,887</b>	<b>\$313,064</b>	<b>\$249,799</b>	<b>\$248,257</b>	<b>\$253,854</b>

# Personnel

## Department Of Business Regulation Boards for Design Professionals

	Grade	FY 2013		FY 2014	
		FTE	Cost	FTE	Cost
<b>Unclassified</b>					
ADMINISTRATIVE ASSISTANT	00823A	1.0	63,138	1.0	63,138
ADMINISTRATIVE ASSISTANT II	00315A	1.0	48,280	1.0	48,280
<b>Subtotal</b>		<b>2.0</b>	<b>\$111,418</b>	<b>2.0</b>	<b>\$111,418</b>
<b>Total Salaries</b>		<b>2.0</b>	<b>\$111,418</b>	<b>2.0</b>	<b>\$111,418</b>
<b>Benefits</b>					
Payroll Accrual			621		634
FICA			8,523		8,523
Retiree Health			7,643		8,510
Health Benefits			32,396		35,031
Retirement			24,713		26,795
<b>Subtotal</b>			<b>\$73,896</b>		<b>\$79,493</b>
<b>Total Salaries and Benefits</b>		<b>2.0</b>	<b>\$185,314</b>	<b>2.0</b>	<b>\$190,911</b>
<b>Cost Per FTE Position (excluding Statewide Benefit Assessment)</b>			<b>\$92,657</b>		<b>\$95,456</b>
<b>Statewide Benefit Assessment</b>			<b>\$4,178</b>		<b>\$4,178</b>
<b>Payroll Costs</b>		<b>2.0</b>	<b>\$189,492</b>	<b>2.0</b>	<b>\$195,089</b>
<b>Purchased Services</b>					
Clerical and Temporary Services			1,200		1,200
<b>Subtotal</b>			<b>\$1,200</b>		<b>\$1,200</b>
<b>Total Personnel</b>		<b>2.0</b>	<b>\$190,692</b>	<b>2.0</b>	<b>\$196,289</b>
<b>Distribution By Source Of Funds</b>					
General Revenue		2.0	\$190,692	2.0	\$196,289
<b>Total All Funds</b>		<b>2.0</b>	<b>\$190,692</b>	<b>2.0</b>	<b>\$196,289</b>



# Performance Measures

## Department Of Business Regulation Boards for Design Professionals

### *Timeliness of License Issuance*

The figures below represent the average amount of time (in days) it takes to issue a license. [Performance data and targets are provided by State fiscal year. The 2012 Actual figure represents performance data from the last nine months of FY2012 (9/1/11 through 6/30/12). The 2013 Actual figure represents performance data from the first four months of FY 2013 (7/1/12 through 10/31/12).]

	2011	2012	2013	2014
<b>Target</b>	N/A	N/A	123	60
<b>Actual</b>	N/A	57	71	--

### *Timeliness of Complaint Resolution*

The figures below represent the average amount of time (in days) it takes to resolve a complaint. [Performance data and targets are provided by State fiscal year. The 2012 Actual figure represents performance data from the last month of FY2012 (6/1/12 through 6/30/12). The 2013 Actual figure represents performance data from the first four months of FY 2013 (7/1/12 through 10/31/12).]

	2011	2012	2013	2014
<b>Target</b>	N/A	N/A	360	180
<b>Actual</b>	N/A	224	116	--

# The Program

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## Department Of Business Regulation Office of Health Insurance Commissioner

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### **Program Mission**

To guard the solvency of health insurers;

To protect the interests of consumers;

To encourage fair treatment of health care providers;

To encourage policies and developments that improve the quality and efficiency of health care service delivery and outcomes;

To view the health care system as a comprehensive entity and encourage and direct insurers towards policies that advance the welfare of the public through overall efficiency, improved health care quality, and appropriate access.

### **Program Description**

The 2004 General Assembly established The Office of the Health Insurance Commissioner (OHIC). The Health Insurance Commissioner is appointed by the Governor with the advice and consent of the Senate.

OHIC staff is statutorily responsible for the regulation of Health Insurers and Hospital/Medical Service Corporations. These include but are not limited to company licensure, form and rate filing for regulatory compliance, and financial and market conduct examinations. It is also engaged in policy and legislative development, rate hearing administration, regulatory development and promulgation, consumer affairs and provider affairs and coordination with provisions of the Affordable Care Act.

The Department of Business Regulation shares certain administrative and regulatory services and personnel with OHIC as directed by statute.

### **Statutory History**

R.I.G.L. §42-14.5-1 established the Office of the Health Insurance Commissioner.

Applicable insurer regulations are found in various chapters of the R.I.G.L Titles 27 and 42.

# The Budget

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## Department Of Business Regulation Office of Health Insurance Commissioner

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	2011 Audited	2012 Audited	2013 Enacted	2013 Revised	2014 Recommend
<b>Expenditures By Subprogram</b>					
Operations	-	3,207,926	3,272,510	3,971,290	2,300,269
<b>Total Expenditures</b>	-	<b>\$3,207,926</b>	<b>\$3,272,510</b>	<b>\$3,971,290</b>	<b>\$2,300,269</b>
<b>Expenditures By Object</b>					
Personnel	-	3,108,080	2,961,508	3,657,917	2,256,381
Operating Supplies and Expenses	-	75,477	46,112	47,283	43,888
Assistance and Grants	-	-	264,890	264,890	-
<b>Subtotal: Operating Expenditures</b>	-	<b>3,183,557</b>	<b>3,272,510</b>	<b>3,970,090</b>	<b>2,300,269</b>
Capital Purchases and Equipment	-	24,369	-	1,200	-
<b>Total Expenditures</b>	-	<b>\$3,207,926</b>	<b>\$3,272,510</b>	<b>\$3,971,290</b>	<b>\$2,300,269</b>
<b>Expenditures By Funds</b>					
General Revenue	-	481,330	542,929	527,582	542,180
Federal Funds	-	2,726,596	2,719,081	3,433,208	1,747,589
Restricted Receipts	-	-	10,500	10,500	10,500
<b>Total Expenditures</b>	-	<b>\$3,207,926</b>	<b>\$3,272,510</b>	<b>\$3,971,290</b>	<b>\$2,300,269</b>

# Personnel

## Department Of Business Regulation Office of Health Insurance Commissioner

	Grade	FY 2013		FY 2014	
		FTE	Cost	FTE	Cost
<b>Unclassified</b>					
ADMINISTRATIVE ASSISTANT	00842F	1.0	99,408	1.0	103,900
PRINCIPAL POLICY ASSOCIATE	00837A	2.0	164,018	2.0	171,155
ADMINISTRATIVE OFFICER	00322A	1.0	44,418	1.0	45,825
ASSOC DIRECTOR PLAN POLCY REG	00043A	1.0	104,936	1.0	109,430
DEPUTY EXECUTIVE	00841A	1.0	105,800	1.0	106,146
HEALTH INSURANCE COMMISSIONER	00854A	1.0	193,366	1.0	193,366
PROGRAM MANAGER	00828A	1.0	61,761	1.0	64,416
SPECIAL PROJECTS COORDINATOR	00829A	1.0	65,449	1.0	68,907
<b>Subtotal</b>		<b>9.0</b>	<b>\$839,156</b>	<b>9.0</b>	<b>\$863,145</b>
Turnover		-	(16,150)	-	(7,450)
<b>Subtotal</b>		<b>-</b>	<b>(\$16,150)</b>	<b>-</b>	<b>(\$7,450)</b>
<b>Total Salaries</b>		<b>9.0</b>	<b>\$823,006</b>	<b>9.0</b>	<b>\$855,695</b>
<b>Benefits</b>					
Payroll Accrual			4,595		4,864
FICA			57,903		60,713
Retiree Health			56,460		65,351
Health Benefits			65,722		78,974
Retirement			182,543		205,795
<b>Subtotal</b>			<b>\$367,223</b>		<b>\$415,697</b>
<b>Total Salaries and Benefits</b>		<b>9.0</b>	<b>\$1,190,229</b>	<b>9.0</b>	<b>\$1,271,392</b>
<b>Cost Per FTE Position (excluding Statewide Benefit Assessment)</b>			<b>\$132,248</b>		<b>\$141,266</b>
<b>Statewide Benefit Assessment</b>			<b>\$30,864</b>		<b>\$32,089</b>
<b>Payroll Costs</b>		<b>9.0</b>	<b>\$1,221,093</b>	<b>9.0</b>	<b>\$1,303,481</b>
<b>Purchased Services</b>					
Management & Consultant Services			2,436,824		952,900
<b>Subtotal</b>			<b>\$2,436,824</b>		<b>\$952,900</b>
<b>Total Personnel</b>		<b>9.0</b>	<b>\$3,657,917</b>	<b>9.0</b>	<b>\$2,256,381</b>
<b>Distribution By Source Of Funds</b>					
General Revenue		3.0	\$513,674	3.0	\$528,272
Federal Funds		6.0	\$3,144,243	6.0	\$1,728,109
<b>Total All Funds</b>		<b>9.0</b>	<b>\$3,657,917</b>	<b>9.0</b>	<b>\$2,256,381</b>

# Performance Measures

## Department Of Business Regulation Office of Health Insurance Commissioner

### *Insurer Surplus as a Percent of Revenue (SAPOR)*

Surplus as a Percent of Revenue (SAPOR) is the industry standard measure of health insurer financial stability. The Office of the Health Insurance Commissioner (OHIC) tracks SAPOR in support of its legislative mandate to monitor insurer solvency. The figures below represent the straight average (unweighted by membership) of insurer SAPOR. Because SAPOR targets vary by insurance company, the targets below are averages for companies operating in the Rhode Island market. [Performance data and targets are provided by State fiscal year. The 2013 Actual figure represents performance data from the first quarter of FY 2013 (7/1/12 through 9/30/12).]

	2011	2012	2013	2014
<b>Target</b>	N/A	N/A	21.5%	22.0%
<b>Actual</b>	18.5%	20.1%	20.8%	--

### *Complaints in Queue*

In support of its legislative mandate to protect consumers, OHIC measures the number of consumer health insurance complaints it receives that are in its queue. At this stage, OHIC's focus is on tracking and reporting complaints, so an increasing number of reported claims may reflect improvement. The figures below represent the number of health insurance complaints in queue. [Performance data and targets are provided by State fiscal year. The 2013 Actual figure represents performance data from the first four months of FY 2013 (7/1/12 through 10/31/12).]

	2011	2012	2013	2014
<b>Target</b>	N/A	N/A	65	68
<b>Actual</b>	45	63	58	--

### *Small Business Premium Rate Increases*

OHIC annually reviews and approves rates of increase in commercial premiums. This review supports the Office's charge to balance insurance affordability and insurer solvency. The measure focuses on rates of increase for small groups (fewer than 50 employees) because they often have higher rates of increase than large employers and are more vulnerable to changes in their cost structure. OHIC has just begun monitoring how closely the effective rates of increase track the approved rates, which will significantly improve future performance monitoring data. The figures below represent the average percentage increase in small business health insurance premiums. [Performance data and targets are provided by insurance plan year. The 2013 Actual figure represents the weighted average of approved rate factors for 2013 products as of 10/31/12.]

	2011	2012	2013	2014
<b>Target</b>	N/A	N/A	2.6%	N/A
<b>Actual</b>	10.6%	9.3%	2.6%	--