

## 046 - RHODE ISLAND COMMISSION FOR HUMAN RIGHTS

Program: 14046 - Central Management

### Cases Processed - PM4601

The figures below represent the number of cases achieving a final disposition (e.g., settlement, No Probable Cause ruling, administrative closure, Decision & Order) as well as cases in which a ruling of Probable Cause has been rendered. Although Probable Cause rulings do not constitute closures, they are recorded in order to present an accurate record of casework completed by staff and Commissioners. The data is from internal agency case-tracking records. [Note: Missing values appear as zeros in the measure.]

Frequency: Monthly

Reporting Period: State Fiscal Year

	2015	2016	2017	2018	2019
<b>Target</b>	400	405	407	407	407
<b>Actual</b>	425	434	412		

### Outreach Activities - PM4602

The figures below represent the number of outreach activities conducted by agency staff in compliance with the statutory mandate of R.I.G.L. § 28-5-14. A higher number of outreach activities generally indicates a greater success at compliance with the statute. The data is from internal agency outreach tracking records. [Note: Missing values appear as zeros in the measure.]

Frequency: Monthly

Reporting Period: State Fiscal Year

	2015	2016	2017	2018	2019
<b>Target</b>	32	36	38	44	44
<b>Actual</b>	45	46	51		

### Average Case Age at Closure - PM4603

This performance measure assesses the average age, in days, of a case at final disposition. A lower number reflects the more expeditious processing of cases. The data is from internal agency case-tracking records. [Note: Missing values appear as zeros in the measure.]

Frequency: Monthly

Reporting Period: State Fiscal Year

	2015	2016	2017	2018	2019
<b>Target</b>	365 Days	365 Days	365 Days	365 Days	365 Days
<b>Actual</b>	300 Days	331 Days	315 Days		