

045 - OFFICE OF THE CHILD ADVOCATE

Program: 27045 - Central Management

Residential Care Facility Site Reviews - PM4501

Facility reviews ensure the appropriateness of the physical living conditions and suitability of clinical treatment programs provided to the children in a particular placement licensed by the Department of Children, Youth and Families (DCYF). The Office of the Child Advocate (OCA) is seeking to expand its role as monitor of licensed facilities to include foster home placements and day care facilities to address the increasing need for review. In prior years, the target was to complete 95% of residential placement facilities. The figures below now represent the number of in-depth reviews. [Note: Missing values appear as zeros in the measure.]

Frequency: Annual

Reporting Period: State Fiscal Year

	2015	2016	2017	2018	2019
Target			65	65	65
Actual		6	17		

Resolved Inquiries - PM4502

OCA receives a variety of inquiries each day, requiring differing levels of response. Each staff member is a vital part of providing a proper resolution, which includes but is not limited to referrals, relaying information, providing notice to DCYF of an issue and assisting with the process to provide an appropriate resolution, a formal investigation, a site review or legal intervention. The figures below represent the number of inquiries resolved. [Note: Missing values appear as zeros in the measure.]

Frequency: Annual

Reporting Period: State Fiscal Year

	2015	2016	2017	2018	2019
Target			200	225	225
Actual		199	439		

Victims of Crime Act Assistance - PM4503

OCA has the important task of researching incidents of abuse reported to DCYF each month to determine whether that individual could potentially be eligible for assistance through this program. Assistance is provided to each victim by providing information about the program, completion of the application process and guidance with victim services. The figures below represent the number of victims assisted. [Note: Missing values appear as zeros in the measure.]

Frequency: Annual

Reporting Period: Federal Fiscal Year

	2015	2016	2017	2018	2019
Target			200	200	200
Actual		247	356		